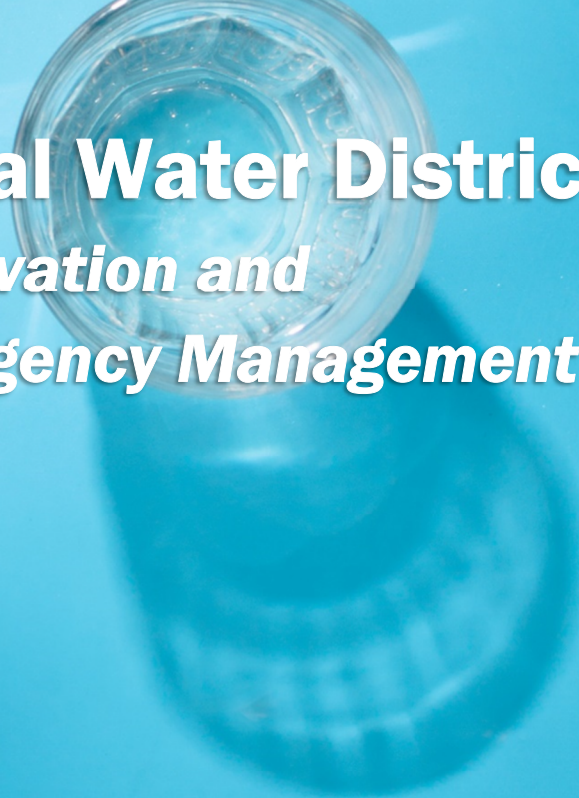


# North Texas Municipal Water District

## *2024 Model Water Conservation and Water Resource and Emergency Management Plan Guidance*



NORTH  
TEXAS  
MUNICIPAL  
WATER  
DISTRICT

## Introduction

The North Texas Municipal Water District (NTMWD or the District) developed the following model water conservation and water resource and emergency management plans with assistance from Freese and Nichols, Inc. (FNI). These Plans are intended to be used as a guide by NTMWD Member Cities and Customers as they develop their own plans for the 2024 – 2029 cycle. The model plans are prepared pursuant to Texas Commission on Environmental Quality (TCEQ) rules and are based on the Texas Administrative Code included in **Appendix B**.

Questions regarding the model plans should be addressed to the following:

Abbie Gardner  
Freese and Nichols, Inc.  
(817) 735-7527  
[Abigail.gardner@freese.com](mailto:Abigail.gardner@freese.com)

Galen Roberts  
North Texas Municipal Water District  
(972) 442-5405  
[groberts@ntmwd.com](mailto:groberts@ntmwd.com)

## How to Use the Model Plans

The model water conservation and water resource and emergency management plans are optional resources available to NTMWD Member Cities and Customers.

Simply filling out the model plans will meet both the minimum regulatory requirements as well as those required by NTMWD. This document is intended to serve as guidance and should be treated accordingly. Please note that if there is a change in drought stage this must be reported to TCEQ using the link below.

[https://www.tceq.texas.gov/drinkingwater/homeland\\_security/security\\_pws](https://www.tceq.texas.gov/drinkingwater/homeland_security/security_pws)

In order to adopt these plans, you must do the following:

- 1. Update the model plan with entity-specific information.**
  - Read through the document and replace everything that is in **[green brackets]** with information that is specific to your water system. Each plan is unique to your own water system but must have all required elements included in this guidance.
  - Everything that is included in *gray italics* should be reviewed and removed if it is not applicable to your entity. This includes the optional practices that are recommended but not required.
  - The appendices will also need to be reviewed and updated.
    - **Appendix H** and **Appendix I** are optional and can be removed in their entirety if they are not applicable to your entity.
- 2. Send NTMWD the draft plans in electronic format for review by March 1, 2024.**
  - NTMWD can review the draft plans to ensure that the minimum requirements are met and help with any remaining questions.

- Please send the electronic draft plans to the NTMWD contact listed above.
- 3. Adopt the plans.**
  - **Appendix G** includes sample language that can be used to adopt the plan. Select the language based on your entity type (municipal ordinance, utility district order, water supply corporation resolution), update the language as indicated, and delete the other examples. If a different document is used, please delete the example language and include a copy of the adoption documentation instead.
- 4. Notify and submit final plans to the necessary entities (due by May 1, 2024).**
  - **NTMWD:** Submit final versions of the plans to NTMWD via the contact listed above.
  - **TCEQ:** TCEQ requires the submittal of a Water Utility Profile Form (10218 for retail water suppliers and 20162 for wholesale water suppliers). Fill out the applicable forms and include them in **Appendix C** of this report when combined. TCEQ also requires the submittal of a Water Conservation Implementation Report (20645 for both retail and wholesale water suppliers). Fill out the applicable forms and include them in **Appendix E** of this report when combined. All forms are available in the NTMWD portal. Submit final versions of the plans to TCEQ by emailing a copy to [wcp@tceq.texas.gov](mailto:wcp@tceq.texas.gov) or by mail to the following address:
    - Texas Commission on Environmental Quality  
Resource Protection Team, MC-160  
P.O. Box 13087  
Austin, Texas 78711-3087
  - **TWDB:** Water conservation plans can be submitted to the TWDB via an online application called Okta. The application can be launched from the TWDB's website ([twdb.texas.gov/apps/overview.asp](http://twdb.texas.gov/apps/overview.asp)). If you have any questions, they can be emailed to [wcp@twdb.texas.gov](mailto:wcp@twdb.texas.gov).
  - **Regional Planning Group(s):** A copy of the final plans will also need to be submitted to the regional planning group(s) that your entity belongs to. For NTMWD customers this will be Region C and/or Region D. To determine which regional planning group your entity belongs to, visit the TWDB's website ([twdb.texas.gov/waterplanning/rwp/regions/](http://twdb.texas.gov/waterplanning/rwp/regions/)). Depending on which region(s) your entity belongs to, the plans will need to be submitted to the appropriate chairs as listed below. **Appendix F** includes sample letters that can be used. If the samples provided are not used, please delete and include the documentation that was sent.
    - **Region C Chair** – Kevin Ward ([wardk@trinityra.org](mailto:wardk@trinityra.org))
    - **Region D Chair** – Jim Thompson ([jimthompson@wardtimber.com](mailto:jimthompson@wardtimber.com))
- 5. The following are required annual submittals.**
  - **TWDB:** Water Conservation Annual Report (Okta Portal)
  - **NTMWD:** Annual Report (Appendix D)
  - **TCEQ:** Water Conservation Implementation Report (Appendix E)

[Entity Name]

# **2024 Water Conservation and Water Resource and Emergency Management Plan**

*Adopted on [Click or tap to enter a date]*



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## DEFINITIONS

**AQUATIC LIFE** means a vertebrate organism dependent upon an aquatic environment to sustain its life.

**ATHLETIC FIELD** means a public sports competition field, the essential feature of which is turf grass, used primarily for organized sports practice, competition or exhibition events for schools, professional sports and league play sanctioned by the utility providing retail water supply.

**BEST MANAGEMENT PRACTICES (BMPs)** are voluntary efficiency measures that save a quantifiable amount of water, either directly or indirectly, and that can be implemented within a specific time frame.

**COMMERCIAL VEHICLE WASH FACILITY** means a permanently located business that washes vehicles or other mobile equipment with water or water-based products, including but not limited to self-service car washes, full-service car washes, roll-over/in-bay style car washes, and facilities managing vehicle fleets or vehicle inventory.

**COMMERCIAL FACILITY** means business or industrial buildings and the associated landscaping, but does not include the fairways, greens, or tees of a golf course.

**CONSERVATION** includes those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water, or increase the recycling and reuse of water so that a water supply is made available for future or alternative uses.

**COOL SEASON GRASSES** are varieties of turf grass that grow best in cool climates primarily in northern and central regions of the U.S. Cool season grasses include but are not limited to perennial and annual rye grass, Kentucky blue grass and fescues.

**CUSTOMERS** include those entities to whom NTMWD provides wholesale water that are not member cities of NTMWD.

**DESIGNATED OUTDOOR WATER USE DAY** means a day prescribed by a rule on which a person is permitted to irrigate outdoors.

**DRIP IRRIGATION** is a type of micro-irrigation system that operates at low pressure and delivers water in slow, small drips to individual plants or groups of plants through a network of plastic conduits and emitters; also called trickle irrigation.

**DROUGHT**, for the purposes of this report, means an extended period of time when an area receives insufficient amounts of rainfall to replenish the water supply, causing water supply sources (in this case reservoirs) to be depleted.

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**ET/SMART CONTROLLERS** are irrigation controllers that adjust their schedule and run times based on weather (ET) data. These controllers are designed to replace the amount of water lost to evapotranspiration.

**EVAPOTRANSPIRATION (ET)** represents the amount of water lost from plant material to evaporation and transpiration. The amount of ET can be estimated based on the temperature, wind, and relative humidity.

**EXECUTIVE DIRECTOR** means the Executive Director of NTMWD and includes a person the Executive Director has designated to administer or perform any task, duty, function, role, or action related to this Plan or on behalf of the Executive Director.

**FOUNDATION WATERING** means an application of water to the soils directly abutting (within 2 feet of) the foundation of a building or structure.

**INTERACTIVE WATER FEATURES** means water sprays, dancing water jets, waterfalls, dumping buckets, shooting water cannons, inflatable pools, temporary splash toys or pools, slip-n-slides, or splash pads that are maintained for recreation.

**IRRIGATION SYSTEM** means a permanently installed, custom-made, site-specific system of delivering water generally for landscape irrigation via a system of pipes or other conduits installed below ground.

**LANDSCAPE** means any plant material on a property, including any tree, shrub, vine, herb, flower, succulent, ground cover, grass or turf species, that is growing or has been planted out of doors.

**MEMBER CITIES** include the cities of Allen, Farmersville, Forney, Frisco, Garland, McKinney, Mesquite, Plano, Princeton, Richardson, Rockwall, Royse City, and Wylie, Texas, which are members of NTMWD.

**MUNICIPAL USE** means the use of potable water provided by a public water supplier as well as the use of treated wastewater effluent for residential, commercial, industrial, agricultural, institutional, and wholesale uses.

**NEW LANDSCAPE** means: (a) vegetation installed at the time of the construction of a residential or commercial facility; (b) installed as part of a governmental entity's capital improvement project; or (c) installed to stabilize an area disturbed by construction.

**ORNAMENTAL FOUNTAIN** means an artificially created structure from which a jet, stream, or flow of treated water emanates and is not typically utilized for the preservation of aquatic life.

**POND** is considered to be a still body of water with a surface area of 500 square feet or more. This does not include recreational swimming pools.

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**PUBLIC WATER SUPPLIER** is an individual or entity that supplies water to the public for human consumption.

**REGIONAL WATER PLANNING GROUP** is a group established by the Texas Water Development Board to prepare a regional water plan under Texas Water Code §16.053.

**REGULATED IRRIGATION PROPERTY** means any property of a designated customer class (i.e., commercial) that uses one million gallons of water or more for irrigation purposes in a single calendar year or is greater than one acre in size.

**RESIDENTIAL GALLONS PER CAPITA PER DAY (RESIDENTIAL GPCD)** means the total gallons sold for retail residential use by a public water supplier divided by the residential population served and then divided by the number of days in the year.

**RETAIL CUSTOMERS** include those customers to whom the utility provides retail water from a water meter.

**REUSE** is the authorized use for one or more beneficial purposes of use of water that remains unconsumed after the water is used for the original purpose of use and before that water is either disposed of or discharged or otherwise allowed to flow into a watercourse, lake, or other body of state-owned water.

**SOAKER HOSE** means a perforated or permeable garden-type hose or pipe that is laid above ground that provides irrigation at a slow and constant rate.

**SPRINKLER/SPRAY IRRIGATION** is the method of applying water in a controlled manner that is similar to rainfall. The water is distributed through a network that may consist of pumps, valves, pipes, and sprinklers.

**SPRINKLER** means an above-ground water distribution device that may be attached to a garden hose.

**RECREATIONAL/SWIMMING POOL** is defined as a body of water that involves contact recreation. This includes activities that are presumed to involve a significant risk of ingestion of water (e.g. wading by children, swimming, water skiing, diving, tubing, surfing, etc.)

**TOTAL GALLONS PER CAPITA PER DAY (TOTAL GPCD)** means the total amount of water diverted and/or pumped for potable use less wholesale sales divided by the total permanent population divided by the days of the year. Diversion volumes of reuse as defined in TAC §288.1 shall be credited against total diversion volumes for the purposes of calculating GPCD for targets and goals.

**WATER CONSERVATION COORDINATOR** is the person designated by a retail public water supplier that is responsible for implementing a water conservation plan.

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**WATER CONSERVATION PLAN** means the Member City or Customer water conservation plan approved and adopted by the utility.

**WATER RESOURCE AND EMERGENCY MANAGEMENT PLAN** means a plan for temporary supply management and demand management responses to temporary and potentially recurring water supply shortages and other water supply emergencies required by Texas Administrative Code Title 30, Chapter 288, Subchapter B. This is sometimes called a drought contingency plan.



**ABBREVIATIONS**

Ac-Ft/Yr.....	Acre-Feet per Year
BMP.....	Best Management Practices
CDC.....	Centers for Disease Control and Prevention
DWU.....	Dallas Water Utilities
E&O.....	Education and Outreach
ED.....	Executive Director
EPA.....	Environmental Protection Agency
ET.....	Evapotranspiration
FNI.....	Freese and Nichols, Inc.
gpf.....	Gallons per Flush
gpm.....	Gallons per Minute
LAMP.....	Linear Asset Management Plan
LRWSP.....	Long Range Water Supply Plan
FWSD.....	Fresh Water Supply District
GPCD.....	Gallons per Capita per Day
ICIM.....	Industrial, Commercial, Institutional and Multifamily
MGD.....	Million Gallons per Day
MUD.....	Municipal Utility District
NCTCOG.....	North Central Texas Council of Governments
NTMWD.....	North Texas Municipal Water District
SUD.....	Special Utility District
TCEQ.....	Texas Commission on Environmental Quality
TRWD.....	Tarrant Regional Water District
TWDB.....	Texas Water Development Board
UTRWD.....	Upper Trinity Regional Water District
UD.....	Utility District
WCAC.....	Water Conservation Advisory Council
WCP.....	Water Conservation Plan
WREMP.....	Water Resource and Emergency Management Plan
WSC.....	Water Supply Corporation
WENNT.....	Water Efficiency Network of North Texas
WTP.....	Water Treatment Plant
WWTP.....	Wastewater Treatment Plant

# 2024 Water Conservation Plan

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*This Water Conservation Plan has been developed in accordance with the requirements of 30 Texas Administrative Code (TAC) Chapter 288. A copy of the version of 30 TAC Chapter 288 in place at the time of this Plan preparation is included in Appendix B.*

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## 1.00 INTRODUCTION

[Entity Name] is a [Choose Member City or Customer] of the North Texas Municipal Water District (NTMWD). This Plan was developed following TCEQ guidelines and requirements governing the development of water conservation plans.

**The goal of the Water Conservation Plan is to serve as good stewards of water resources by preserving water supplies for essential uses and the protection of public health. The objectives to achieve this goal are as follows:**

- To reduce the loss and waste of water.
- To improve efficiency in both indoor and outdoor water use.
- To maximize the level of recycling and reuse.
- To protect and preserve environmental resources.
- To extend the life of current water supplies.
- To raise public awareness of water conservation and encourage responsible personal behavior through public education programs.

### 1.01 MINIMUM REGULATORY REQUIREMENTS CHECKLIST

A water conservation plan is defined as “[a] strategy or combination of strategies for reducing the volume of water withdrawn from a water supply source, for reducing the loss or waste of water, for maintaining or improving the efficiency in the use of water, for increasing the recycling and reuse of water, and for preventing the pollution of water. A water conservation plan may be a separate document identified as such or may be contained within another water management document”. Recognizing the need for efficient use of existing water supplies, TCEQ has developed guidelines and requirements governing the development of water conservation and drought contingency plans. The minimum TCEQ requirements and where they are addressed within this document are included in **Appendix B**.

### 1.02 ADDITIONAL REQUIREMENTS AND GUIDANCE

In addition to TCEQ rules regarding water conservation, this Plan also incorporates both minimum requirements as required from NTMWD and elements from several conservation initiatives.

- **2024 NTMWD Water Conservation Plan** – Member Cities and Customers of the NTMWD are required to implement water conservation strategies as designated in the NTMWD Water Conservation Plan. These strategies

represent minimum measures to be implemented and enforced to promote water conservation and are to remain in effect on a permanent basis.

- **Guidance and Methodology for Reporting on Water Conservation and Water Use** - Developed by TWDB and TCEQ in consultation with the Water Conservation Advisory Council (the Guidance). The Guidance was developed in response to a charge by the 82<sup>nd</sup> Texas Legislature to develop water use and calculation methodology and guidance for preparation of water use reports and water conservation plans in accordance with TCEQ rules.
- **North Texas Regional Landscape Initiative** – The North Texas regional water providers (NTMWD, DWU and TRWD) collaborated to create the Regional Landscape Initiatives. This document was developed as a resource of best management practices for municipal staff to help reduce water waste and encourage long-term water conservation in the North Texas region. Information consists of the background, importance, and benefits of each BMP and key talking points to consider when implementing the strategy. Several of the optional water management measures included in this Plan are from this collaborative initiative.



## 2.00 WATER UTILITY PROFILE

This section contains a description of [Entity Name]’s service area and water system. This information can also be reviewed in **Appendix C**, which contains a completed TCEQ Water Utility Profile.

### 2.01 DESCRIPTION OF THE SERVICE AREA

[Insert a description about your water service area]

### 2.02 WATER UTILITY PROFILE

[Entity Name]’s existing water supply is composed of the following sources.

- Purchased Treated Water from NTMWD
- [Add any additional water supplies. If none, delete]

## 3.00 WATER CONSERVATION GOALS

TCEQ rules require the adoption of specific 5-year and 10-year water conservation goals for a water conservation plan.

### 3.01 5- AND 10-YEAR GOALS

Per capita water use varies from year to year based on several factors including weather conditions, changing demographics and other variables. The TWDB requires specific 5- and 10-year goals which are summarized in **Table 1**.

**Table 1: Five- and 10-Year Per Capita Water Use Goals**

	Historic 5-Year Average	Baseline	5-Year Goal 2029	10-Year Goal 2034
Total (GPCD) <sup>1</sup>	[Enter Goal]	[Enter Goal]	[Enter Goal]	[Enter Goal]
Residential (GPCD) <sup>2</sup>	[Enter Goal]	[Enter Goal]	[Enter Goal]	[Enter Goal]
ICIM (GPCD) <sup>3</sup>	[Enter Goal]	[Enter Goal]	[Enter Goal]	[Enter Goal]
Water Loss (GPCD) <sup>4</sup>	[Enter Goal]	[Enter Goal]	[Enter Goal]	[Enter Goal]
Water Loss (Percentage) <sup>5</sup>	[Enter Goal]	[Enter Goal]	[Enter Goal]	[Enter Goal]

<sup>1</sup>Total GPCD = (Total Gallons in System / Permanent Population) / 365

<sup>2</sup>Residential GPCD = (Gallons Used for Residential Use / Residential Population) / 365

<sup>3</sup>ICIM GPCD = (Gallons Used for Industrial, Commercial, Institutional and Multi-family Use / Permanent Population) / 365

<sup>4</sup>Water Loss GPCD = (Total Water Loss / Permanent Population) / 365

<sup>5</sup>Water Loss Percentage = (Total Water Loss / Total Gallons in System) x 100; or (Water Loss GPCD / Total GPCD) x 100

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### **3.02 METHOD FOR TRACKING**

NTMWD requires Member Cities and Customers to complete annual conservation reports by March 31 of the following year and submit them to NTMWD. A copy of the form is included as **Appendix D**.

The completion of this Annual Water Conservation Report allows [Entity Name] to track the effectiveness of its water conservation programs over time and reassess those programs that are not providing water savings, ensuring maximum water use efficiency and greater levels of conservation.

## **4.00 METERING, RECORDS AND WATER LOSS CONTROL**

### **4.01 METERING PROGRAM**

One of the key elements in water conservation is careful tracking of water use and control of losses. Careful metering of water deliveries and water use, detection and repair of leaks in the distribution system, and regular monitoring of unaccounted water are important in controlling losses.

#### **ACCURATE METERING OF TREATED WATER DELIVERIES FROM NTMWD**

Accurate metering of water diversions and deliveries, detection, and repair of leaks in the raw water transmission and potable water distribution systems and regular monitoring of nonrevenue water are important elements of NTMWD's program to control losses. Water deliveries from NTMWD are metered by NTMWD using meters with accuracy of  $\pm 2\%$ . These meters are calibrated on an annual basis by NTMWD to maintain the required accuracy.

#### **METERING OF CUSTOMER AND PUBLIC USES**

[Enter a description about your metering program. For example, include what type of meters your entity uses and how usage is tracked. Member Cities and Customers must meter all internal water uses as well as all subsequent users]

#### **METER TESTING, REPAIR AND REPLACEMENT**

[Enter a description about the meter testing, repair and replacement program for your entity. At a minimum, all retail customer meters should be planned to be replaced regularly, with an estimated interval of 15 years. Additionally, all customers must have a meter testing and replacement program.]

## 4.02 MONITORING AND RECORD MANAGEMENT PROGRAM

As required by TAC Title 30, Chapter 288, a record management system should allow for the separation of water sales and uses into residential, commercial, public/institutional, and industrial categories. This information is included in the NTMWD annual water conservation report that is included in **Appendix D**.

## 4.03 WATER LOSS CONTROL PROGRAM

### DETERMINATION AND CONTROL OF WATER LOSS

Total water loss is the difference between treated water pumped and authorized consumption or metered deliveries to customers. Authorized consumption includes billed metered uses, unbilled metered uses, and unbilled unmetered uses such as firefighting and releases for flushing of lines.

Water losses include two categories:

- Apparent losses such as inaccuracies in customer meters. (Customer meters tend to run more slowly as they age and under-report actual use). Unauthorized consumption due to illegal connections and theft.
- Real losses due to water main breaks and leaks in the water distribution system and unreported losses.

### LEAK DETECTION AND REPAIR

[Enter a description about leak detection and repair and how the program is implemented at your entity. Water utility crews and personnel should look for and report evidence of leaks in the water distribution system. Areas of the water distribution system in which numerous leaks and line breaks occur should be targeted for replacement as funds are available]

## 5.00 CONTRACT REQUIREMENTS FOR WHOLESALE CUSTOMERS

Every water supply contract entered into or renewed after official adoption of this water conservation plan, including any contract extension, will include a requirement that each wholesale customer of [Entity Name] must develop and implement a water conservation plan and water conservation measures. If the customer intends to resell the water, then the contract between the initial supplier and customer must specify that the contract for the resale of the water must have water conservation requirements so that each successive customer in the resale of the water will be required to implement water conservation measures in accordance with the provisions of Title 30 TAC Chapter 288.

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## 6.00 RESERVOIR SYSTEM OPERATIONS PLAN

[Entity Name] purchases treated water from NTMWD and does not have surface water supplies for which to implement a reservoir system operations plan. NTMWD operates multiple sources of water supply as a system. The operation of the reservoir system is intended to optimize the use of the District's sources (within the constraints of existing water rights) while minimizing energy use cost for pumping, maintaining water quality, minimizing potential impacts on recreational users of the reservoirs and fish and wildlife.

## 7.00 CONSERVATION PLAN ADOPTION AND ENFORCEMENT

### 7.01 MEANS OF IMPLEMENTATION AND ENFORCEMENT

Staff will implement the Plan in accordance with adoption of the Plan. **Appendix G** contains a copy of the [Choose adoption mechanism] adopted regarding this Plan. The document designates responsible officials to implement and enforce the Plan.

[Enter description of implementation and enforcement measures. Enforcement could include measures such as (a) Refusing to provide water service at sites of new construction or substantial remodeling for customers who do not meet requirements for water conservation fixtures as established by International Plumbing Code and Amendments (b) Discontinuing service to customers who fail to pay their water bill (c) analyzing water rates and adjusting them to eliminate conservation plan abuse (d) Issuance of penalties or fines for users of water who do not comply with the provisions of the adopted Plans (e) Discontinuing water service to irrigation meters and fire hydrant meters under described drought conditions]

### 7.02 REVIEW AND UPDATE OF WATER CONSERVATION PLAN

TCEQ requires that the water conservation plan be updated every five years. This Plan will be updated as required and as appropriate based on new or updated information.

### 7.03 REGIONAL WATER PLANNING GROUP AND NTMWD NOTIFICATION

In accordance with TCEQ regulations, a copy of this water conservation plan was provided to the Region [Choose which regional planning group your entity falls under] Water Planning Group. In accordance with NTMWD contractual requirements, a copy of this water conservation plan was also sent to NTMWD. **Appendix F** includes a copy of the letters sent.



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## 8.00 WATER CONSERVATION PROGRAM

### 8.01 PUBLIC EDUCATION PROGRAM

#### A. NTMWD PUBLIC EDUCATION PROGRAM AND TECHNICAL ASSISTANCE

[Entity Name] obtains water conservation support from the NTMWD. This includes several public education and outreach efforts such as:

- Beginning in 2006 and continuing through 2018, NTMWD invested in the development and implementation of the “Water IQ: Know Your Water” campaign, including newspaper ads, radio spots, billboards, a website, and other forms of communication all intended to educate the public regarding water use and water conservation. During the 2017 campaign, over a quarter of a million people were reached by the program through media relations, outreach and interactive media. The total audience reached through the campaign in 2017 was over 88 million impressions.
- In 2013, NTMWD participated in the “Water My Yard” program to install weather stations throughout its service area to provide consumers with a weekly email or text message and information through the Water My Yard website recommending the adequate amount of supplemental water that is needed to maintain healthy grass in specific locations. This service represents the largest network of weather stations providing ET-based irrigation recommendations in the state of Texas and provides the public with advanced information regarding outdoor irrigation needs, thereby reducing water use. Through a series of selections on the type of irrigation system a consumer has, a weekly email or text message is provided that will recommend how long (in minutes) that an irrigation system needs to run based on the past seven days of weather. This recommendation provides the actual amount of supplemental water that is required for a healthy lawn based on research of the Texas A&M Agrilife Extension Service and proven technologies.
- “Water4Otter” is a water conservation campaign for kids launched by NTMWD in 2014. It is based on the insight that most parents agree they would listen if their kids asked them to conserve water. The TWDB awarded the NTMWD a conservation grant to develop Water4Otter as a model program that could be used throughout the state. The 2023 program included 22 performances at 11 schools in eight different ISDs including stops at elementary schools in Wylie, Garland, Mesquite, Plano, Princeton, Richardson, and Royse City.
- “Love Lavon Lake” is a water conservation campaign designed to help North Texans know their primary water source. The campaign launched in 2018 with a call to action to, “Conserve your water source. Love Lavon Lake”. The campaign was based on

market research showing the more people know the source of their drinking water, the more likely they are to use it wisely and efficiently.

- NTMWD implemented the “#PledgetoPlantSmart” initiative that seeks to inspire positive change in water conservation by encouraging North Texas residents to do their part and plant smart by selecting native or adapted plants for their garden and landscaping.

NTMWD also participates in a regional outreach campaign called “Water is Awesome” partnering with the City of Dallas and Tarrant Regional Water District. NTMWD Member Cities and Customers have access to the campaign materials which include:

- In 2019, an additional tagline, “Keep Texas Water on Tap”, was incorporated to promote the Water is Awesome brand and direct traffic to [waterisawesome.com](http://waterisawesome.com).
- In 2020, a “customer city toolkit” provided customizable resources allowing cities to incorporate their logos with the campaign brand for their website, social media, and print. Cities are encouraged to use campaign resources to advance conservation efforts.
- In 2021, the regional water providers collaborated to create the Regional Landscape Initiatives. This document was developed as a resource of best management practices for municipal staff to help reduce water waste and encourage long-term water conservation in the North Texas region. Information consists of the background, importance, and benefits of each BMP and key talking points to consider when implementing the strategy. Several of the optional water management measures included in this Plan are from this collaborative initiative.
- The 2023 campaign will include a focus on short HGTV-style web series about converting yards into drought-resistant, water-conservative yardscapes.

Conservation materials and more are made available to Member Cities and Customers through an online portal that is hosted by NTMWD. In addition to the portal the NTMWD actively provides technical assistance through the following:

- NTMWD holds **Regularly Scheduled Meetings** with Member Cities and Customers for water supply updates, public campaign strategies, and legislative activities related to water and water conservation.
- NTMWD purchases **American Water Works Association Research Foundation Publications** for use by Member Cities and Customers to further enhance resources for water efficiency, water rate structures, etc. Additionally, NTMWD pays for Member City and Customer membership to the **Alliance for Water Efficiency**.

- To assist its Member Cities and Customers in the development of their own water conservation plans, NTMWD has developed a **Model Water Conservation Plan for NTMWD Member Cities and Customers**. The Model Water Conservation Plan addresses TCEQ requirements for water conservation plans for municipal use by public water suppliers and includes advanced water conservation strategies beyond TCEQ requirements that mirror the NTMWD plan. This is available online at <https://www.ntmwd.com/login/portal/>.
- Since 2003, NTMWD has held **Water Conservation Workshops** for staff of its Member Cities and Customers. These workshops have covered several conservation-related topics, including TCEQ requirements for water conservation and drought contingency plans, advanced water conservation strategies, current NTMWD water conservation efforts, water conservation programs of the cities, current drought status, progress on future water supplies, and related topics. These workshops also provide training and education regarding water use accounting, irrigation evaluations, industrial, commercial, and institutional audits, and other procedures. Additional examples include workshops on Water Loss Audit Training as well as on the TWDB Water Conservation Planning Tool.
- Based on the annual reporting data collected from Member Cities and Customers from 2022, approximately 24% of the District's treated water sales went to supply ICIM users within their service area. To target programs for this customer base, the District hired Plummer Associates, Inc. to create the **Industrial, Commercial, Institutional and Multifamily Program**. The ICIM program provides NTMWD Member City and Customer staff with the knowledge and tools necessary to identify ICIM customers with high water usage. This program was created to categorize water use data to find outliers and identify areas to concentrate water conservation efforts. This program can help Member Cities and Customers' ICIM water customers develop targeted methods for increasing water efficiency as an alternative to a traditional voluntary approach for water consumption improvement.
- As part of the ICIM program, the District is currently engaging with the Member and Customer Cities to encourage their ICIM customers to participate in **Water Efficiency Opportunity Surveys**. These surveys encompass a building audit that recommends various water conservation measures that can be implemented to save both money and water. Items addressed include toilet retrofits, urinal retrofits, showerhead retrofits, lavatory retrofits, non-lavatory faucet retrofits, leak repair, water cooled ice machine retrofit, commercial disposer, food steam, cooling tower efficiency and irrigation system efficiency. As of June 2023, NTMWD has utilized the ICIM program to audit four buildings resulting in an estimated annual water savings of 87.4 million gallons.

- As part of its wastewater system, NTMWD has developed **Industrial Pretreatment Programs** for the cities of Allen, Forney, Frisco, McKinney, Mesquite, Murphy, Plano, Richardson, Rockwall, Terrell, and Wylie. The pretreatment programs developed by NTMWD are adopted and implemented by the cities, which are also responsible for enforcement of the programs. By reducing allowable volumes of specific pollutants and encouraging pretreatment of industrial wastes, this joint effort by NTMWD and the cities has improved water quality in the region's streams and reservoirs. NTMWD industrial pretreatment personnel are also available to assist cities on request in the review or design of systems to allow industrial recycling and reuse of wastewater. Such systems have reduced water use by some industries, while also reducing wastewater volumes and saving money for the industries.
- NTMWD encourages its Member Cities and Customers to develop and implement **Rebate and Bulk Purchasing Programs** that help the Member Cities and Customers achieve overall water savings. Further, NTMWD provides technical assistance to those Member Cities and Customers who wish to implement rebate and bulk purchasing programs.

## **B. PUBLIC EDUCATION PROGRAM**

[Enter information about your entity's own public education program and outreach efforts]

## **8.02 REQUIRED CONSERVATION STRATEGIES**

The following water conservation strategies are required. These strategies represent minimum measures to be implemented and enforced to promote water conservation and are to remain in effect on a permanent basis.

### **A. TCEQ CONSERVATION PLAN REQUIREMENTS**

The preceding sections cover the regulatory requirements identified in TAC Title 30, Part 1, Chapter 288, Subchapter B, Rule 288. These rules are included in **Appendix B**.

### **B. CONSERVATION COORDINATOR**

The designation of a Conservation Coordinator is required by House Bill 1648, effective September 1, 2017 for all retail public water utilities with 3,300 service connections or more. The NTMWD requires that all Member Cities and Customers, regardless of number of connections, appoint a Conservation Coordinator who will serve as the primary point of contact between the entity and the District on conservation matters.

The duties of the Conservation Coordinator are as follows:

- Submit an annual conservation report to NTMWD by March 31. This is referred to as the 'Appendix D Report'. NTMWD will provide a blank workbook for each Member City and Customer to fill out prior to the deadline.
- Submit an adopted water conservation and water resource and emergency management plan by May 1, 2024 (and every five years afterwards). These plans must be submitted to NTMWD, the applicable Regional Water Planning Group, TCEQ and TWDB. The conservation coordinator is also responsible for submitting a copy of the Plan if it is updated after initial adoption and submission.

[Entity Name]'s Conservation Coordinator is identified below. [Entity Name] will notify NTMWD if this changes at any point before the water conservation plan is updated.

[Conservation Coordinator Name]

[Phone Number]

[Email]

### **C. WATER CONSERVATION PRICING**

Each Member City and Customer must adopt an increasing block rate water structure that is intended to encourage water conservation and to discourage excessive use and waste of water.

[Entity Name]'s water rate structure is as follows:

#### **Residential Rates**

Please enter your water rate structure here. An example of an acceptable water rate structure is as follows; (1) Monthly minimum charge. This can (but does not have to) include up to 2,000 gallons water use with no additional charge (2) Base charge per 1,000 gallons up to the approximate average residential use. (3) 2<sup>nd</sup> tier (from the average to 2 times the approximate average) at 1.25 to 2.0 times the base charge. (4) 3<sup>rd</sup> tier (above 2 times the approximate average) at 1.25 to 2.0 times the 2<sup>nd</sup> tier. (5) Additional tiers with further increases if desired. (6) The residential rate can also include a lower tier for basic household use up to 4,000 gallons per month or a determined basic use.]

#### **Commercial/Industrial Rates**

[Please enter your water rate structure here. Commercial/Industrial rates should include at least 2 tiers, with rates for the 2<sup>nd</sup> tier set at 1.25 to 2.0 times that of the first tier. Higher water rates for commercial irrigation use are encouraged, but not required.]

## D. ORDINANCES, PLUMBING CODES, OR RULES ON WATER-CONSERVING FIXTURES

[Entity Name]'s plumbing code standards encourages water conservation and meets the minimum statutory requirements. The state has required water-conserving fixtures in new construction and renovations since 1992. The state standards call for flows of no more than 2.5 gallons per minute (gpm) for faucets, 2.5 gpm for showerheads. As of January 1, 2014, the state requires maximum average flow rates of 1.28 gallons per flush (gpf) for toilets and 0.5 gpf for urinals. Similar standards are now required under federal law. These state and federal standards assure that all new construction and renovations will use water-conserving fixtures.

## E. REUSE AND RECYCLING OF WASTEWATER

NTMWD currently has the largest wastewater reuse program in the state. NTMWD has water rights allowing reuse of up to 71,882 acre-feet per year (64 MGD) of treated wastewater discharges from the Wilson Creek Wastewater Treatment Plant for municipal purposes. Additionally, NTMWD has permitted and is currently constructing the Sister Grove Regional Water Resource Recovery Facility (WRRF) in the Lavon Lake watershed. This facility will have an initial capacity of 16 MGD and an ultimate capacity of 64 MGD.

NTMWD has also developed the East Fork Water Reuse Project which can divert treated wastewater discharges by NTMWD and purchased wastewater return flows from TRA via Main Stem Pump Station. NTMWD also provides treated effluent from its wastewater treatment plants available for direct reuse for landscape irrigation and industrial use.

*[Add additional information here if applicable. Most Member Cities and Customers do not own or operate their own wastewater treatment plants]*

## F. YEAR-ROUND OUTDOOR WATERING SCHEDULES

A mandatory weekly watering schedule has been gradually gaining acceptance in the region and the state. NTMWD requires all Member Cities and Customers to adhere to a permanent outdoor watering schedule.

- **Summer (April 1 – October 31)** – Spray irrigation with sprinklers or irrigation systems at each service address must be limited to no more than **two days per week**. Additionally, prohibit lawn irrigation watering from **10 a.m. to 6 p.m.** Education should be provided that irrigation **should only be used when needed**, which is often less than twice per week, even in the heat of summer.
- **Winter (November 1 – March 31)** – Spray irrigation with sprinklers or irrigation systems at each service address must be limited to no more than **one day per week** with education that less than once per week (or not at all) is usually adequate.

Additional irrigation may be provided by hand-held hose with shutoff nozzle, use of dedicated irrigation drip zones, and/or soaker hose provided no runoff occurs. Many North Texas horticulturists have endorsed twice-weekly watering as more than sufficient for landscapes in the region, even in the heat of summer.

*[Add additional information here if applicable. Although the frequency is mandated, the schedule itself is left up to the Member Cities and Customers to designate. Some entities utilize “day of the week” irrigation schedules where watering is based on either even/odd address numbers, trash/recycling pick-up days, or geographic areas related to distribution pressure zones. This measure can be improved with the inclusion of the voluntary ET-based weekly watering advice/recommendations since landscapes frequently need less watering than the year-round watering schedule mandates. Additionally, Member Cities and Customers should also consider review of their existing requirements and updating any codes that may impede or limit the implementation of the year-round outdoor watering schedules or other water conservation measures.]*

## **G. TIME OF DAY WATERING SCHEDULE**

NTMWD requires that during the summer months (April 1 – October 31) under normal conditions, spray irrigation with an irrigation system or sprinkler is only permitted on authorized watering days, before 10 a.m. or after 6 p.m. The primary purpose of this measure is to reduce wind drift and evaporation losses during the active growing season. The time-of-day watering schedule requirement increases watering efficiency by eliminating outdoor irrigation use when climatic factors negatively impact irrigation system efficiencies. Midday irrigation is not an optimal time to irrigate because evapotranspiration rates are higher, and plants are more susceptible to stress associated with factors such as higher temperatures and lower relative humidity.

## **H. IRRIGATION SYSTEM REQUIREMENTS FOR NEW AND COMMERCIAL SYSTEMS**

In 2007, the 80<sup>th</sup> Texas Legislature passed House Bill 1656, Senate Bill 3, and House Bill 4 related to regulating irrigation systems and irrigators by adopting minimum standards and specifications for designing, installing, and operating irrigation systems. The Texas legislation required cities with a population over 20,000 to develop a landscape irrigation program that includes permitting, inspection, and enforcement of water conservation for new irrigation systems.

NTMWD **requires** all Member Cities and Customers adhere to a minimum set of irrigation standards:

- 1) Require that all new irrigation systems be in compliance with state design and installation regulations (Texas Administrative Code Title 30, Chapter 344).



- 2) Require operational rain and freeze sensors and/or ET or Smart controllers on all new irrigation systems. Rain and freeze sensors and/or ET or Smart controllers must be properly maintained to function properly.
- 3) Require that irrigation systems be inspected at the same time as initial backflow preventer inspection.
- 4) Require the owner of a regulated irrigation property to obtain an evaluation of any permanently installed irrigation system on a [Enter a periodic basis to be define by the Member City or Customer] basis. The irrigation evaluation shall be conducted by a licensed irrigator in the state of Texas and be submitted to the local water provider (i.e., city, water supply corporation).

*[Add additional information if applicable. There are many standards above the minimum state and NTMWD requirements that any entity can adopt. These measures however are optional and not required.]*

## **I. WATER WASTE PROVISIONS**

NTMWD requires all Member Cities and Customers prohibit activities that waste water. The main purpose of a water waste ordinance is to provide for a means to enforce that water waste is prevented during lawn and landscape irrigation, that water resources are conserved for their most beneficial and vital uses, and that public health is protected. It provides a defined enforcement mechanism for exceptional neglect related to the proper maintenance and efficient use of water fixtures, pipes, and irrigation systems. The ordinance can provide additional assistance or enforcement actions if no corrective action has been taken after a certain number of correspondences.

NTMWD **requires** that the following water waste ordinance offenses include:

- 1) The use of irrigation systems that water impervious surfaces. (Wind-driven water drift will be taken into consideration.)
- 2) Outdoor watering during precipitation or freeze events.
- 3) The use of poorly maintained sprinkler systems that waste water.
- 4) Excess water runoff or other obvious waste.
- 5) Overseeding, sodding, sprigging, broadcasting or plugging with cool season grasses or watering cool season grasses, except for golf courses and athletic fields.



- 6) The use of potable water to fill or refill residential, amenity, and any other natural or manmade ponds. A pond is considered to be a still body of water with a surface area of 500 square feet or more. This does not include recreational swimming pools.
- 7) Non-commercial car washing that does not use a water hose with an automatic shut-off valve.
- 8) Hotels and motels that do not offer a linen reuse water conservation option to customers.
- 9) Restaurants, bars, and other commercial food or beverage establishments that provide drinking water to customers unless a specific request is made by the customer for drinking water.

*[Add additional information here on how water waster ordinance offenses are enforced if applicable. NTMWD does not mandate how the Member Cities and Customers enforce the water waste ordinance offenses. Entities should determine the best means of enforcement, be it tickets or administrative fees that work best for their community. Implementation of AMI systems may allow water providers to notify customers of potential leaks.]*

### **8.03 ADDITIONAL CONSERVATION STRATEGIES**

*[Add additional information here on other conservation strategies that your entity implements beyond the minimum regulatory and contractual requirements. Several headings are listed below as examples that NTMWD recommends, but does not require, Member Cities and Customers to implement. If none, this entire section can be deleted and the water conservation plan will still meet all minimum requirements.]*

#### **A. USE OF ET-BASED WEEKLY WATERING ADVICE/RECOMMENDATIONS**

*NTMWD requires that Member Cities and Customers adhere to a year-round outdoor watering schedule. However, this conservation practice can be improved with the use of ET-based weekly watering advice and recommendations. Landscapes frequently require less watering than the year-round water schedule allows. This measure can be particularly useful for entities with a significant percentage of customers using automated landscape irrigation systems.*

*Water providers in the Dallas-Fort Worth (DFW) area (including NTMWD) sponsor weather stations to collect daily weather data and provide the most accurate watering recommendations. Many cities in the DFW area can already take advantage of these ET-based recommendations and incorporate them into their water conservation programs, at no cost to the city. Examples of such a service are shown below.*

- **Water My Yard** – An online platform where homeowners can sign up to receive weekly watering recommendations based on their location and a few specifications about their sprinkler system. Users can then choose to accept the recommendations by email, text, or both. Recommendations are available for select cities in Collin, Dallas, Denton, Fannin, Hunt, Kaufman, and Rockwall Counties. Sponsored by NTMWD and Texas A&M AgriLife Extension Service (WaterMyYard.org).
- **Water Is Awesome Weekly Watering Advice** – Weekly watering recommendations for most of North Texas based on data from weather stations scattered throughout the DFW area. The recommendations are distributed by email and text every week and are provided in inches of water needed and the number of minutes necessary to apply that amount of water for spray, rotor, and multi-stream sprinklers. Advice service is available for all of North Central Texas and sponsored by DWU and TRWD. (<https://waterisawesome.com/weekly-watering-advice>).
- **WaterWise Newsletter and Hotline** – The City of Frisco (Frisco) provides weekly lawn watering advice on the city’s website and through the WaterWise Newsletter distributed to subscribers every Monday. Frisco also has a “Weekly Watering Advice Hotline” you can call weekly to get this information. Frisco has a weather station that is used to determine how much water is needed each particular week.

Providing evapotranspiration (ET)-based weekly watering recommendations can reduce the amount of water applied for outdoor watering if customers follow the guidance. A drawback with this BMP is the adoption rate. Since these recommendations may change every week, it requires customers to adjust their controllers more often.

**It is important to note that at a minimum, Member Cities and Customers must adhere to the year-round outdoor watering schedule set by NTMWD.**

## **B. WATER EFFICIENT LANDSCAPE INITIATIVES**

NTMWD recommends that Member Cities and Customers include water efficient landscape initiatives in their water conservation plans. A water efficient landscape is a landscape that is designed and maintained according to basic good horticultural principles that allow for a beautiful healthy landscape with minimal or no supplemental irrigation and no adverse runoff from the landscape property. Water efficient landscapes limit or exclude non-functional turf where possible. Examples of nonfunctional turf include streetscape turf and turf that is purely ornamental. As an alternative to non-functional turf grasses, water efficient landscapes use appropriate plants or other landscaping materials that require little or no supplemental irrigation. Appropriate plants are those selected based on their adaptability to the region’s soil and climate. NTMWD’s #PledgeToPlantSmart initiative seeks to inspire positive change in water conservation by encouraging North Texas residents to do their part and plant smart by

selecting native or adaptive plants for their garden and landscaping. Member Cities and Customers should adopt a native and adaptive recommended plant list for water efficient landscaping. Water efficient landscapes can be an alternative to non-functional turf grasses and may be appropriate for application in new development or retrofits of existing landscapes for both commercial and residential areas.

Water efficient landscape initiatives can be encouraged through financial incentives or required through ordinance. Member Cities and Customers should also consider review of their existing requirements and removal of current codes that may impede or limit the application of water efficient landscapes. Texas Property Code § 202.007 may be a helpful resource for language for removing potential barriers to water efficient landscapes.

In lieu of an ordinance, water efficient landscapes can be encouraged through rebates for landscape conversion or installation or award programs. Good examples of water efficient landscapes should also be encouraged through public outreach, demonstration gardens, and/or used in public landscapes and rights-of-way. NTMWD has a great example of the implementation of native plants and xeriscaping at the Bois d'Arc Lake Operations Center.

There are several programs available that offer a wealth of information on designing and implementing water efficient landscape.

- Water Wise (<http://urbanlandscapeguide.tamu.edu/waterwise.html>)
- Texas SmartScape™ (<http://www.txsmartscape.com/>)
- EARTH-KIND™ (<https://aggie-horticulture.tamu.edu/earthkind/publications/#water>)

*NTMWD recommends but does not require implementation of this conservation practice in Member Cities' and Customers' own water conservation plans.*

### **C. ADDITIONAL WATER SAVING MEASURES FOR NEW IRRIGATION SYSTEM REQUIREMENTS**

*NTMWD requires certain irrigation system requirements for new and commercial systems. However, this conservation practice can be improved with additional water savings measures. As discussed previously, Texas legislation regulates irrigation systems and irrigators by adopting minimum standards and specifications for designing, installing, and operating irrigation systems.*

*Many cities within Region C have adopted irrigation system standards above the minimum state requirements. Some of these standards include:*

- *Require property owners who install their irrigation system to also comply with the adopted city ordinance.*

- *Require submission of the irrigation plan in conjunction with the permit application to the applicable city official/department.*
- *Require all new irrigation systems to not utilize above-ground spray in landscapes that are less than 60 inches in either length or width and which contain impervious pedestrian or vehicular traffic surfaces along two or more perimeters. The use of subsurface or drip irrigation and pressure compensating tubing is permitted if the qualifying area will be irrigated.*
- *Require all non-turf landscape areas included in the irrigation plan to be designed with subsurface irrigation, drip irrigation, and/or pressure compensating tubing. If the irrigation plan includes a foundation watering system, require a separate zone to be dedicated for drip irrigation for the purpose of watering a structure's foundation.*
- *Require a flow control master valve to be installed on the discharge side of the backflow prevention device on all new installations.*
- *Require check valves where elevation differences may result in low head drainage. Check valves may be located at the sprinkler head(s) or on the lateral line.*
- *Require that pop-up heads shall be installed at grade level and operated to extend above all landscape turfgrass.*
- *Require that all new irrigation systems must include an automatic controller capable of providing the following features:*
  - *Multiple irrigation programs with at least three start times per program*
  - *Limiting the irrigation frequency to once every 7 days and once every 14 days*
  - *Water budgeting feature*
- *Require additional information and description for the required "walk-through". This may include but is not limited to a checklist of things to cover on the "walk-through" with the homeowner or educational leave behind materials.*
- *Require the signed maintenance checklist be submitted to the applicable city official/department. Require the irrigator's name, license number, company name, telephone number, and the dates of the warranty period to be on the maintenance checklist.*
- *Require the irrigation plan indicating the actual installation of the system and the associated seasonal watering schedule be submitted to the applicable city official/department.*

- *Require the irrigation plan and maintenance checklist be transferred from the new home builder to the first home buyer with documentation confirming the transaction provided to the applicable city official/department.*

***It is important to note that, at a minimum, Member Cities and Customers must adhere to the irrigation system requirements set by NTMWD.***

#### **D. ADDITIONAL WATER WASTE PROVISIONS**

*NTMWD requires certain water waste provisions. However, this conservation practice can be improved with the inclusion of additional water waste provisions suited for your entity. As discussed previously, the main purpose of a water waste ordinance is to provide a means for enforcement that water waste is prevented during lawn and landscape irrigation, that water resources are conserved for their most beneficial and vital uses, and that public health is protected. It provides a defined enforcement mechanism for exceptional neglect related to the proper maintenance and efficient use of water fixtures, pipes, and irrigation systems. The ordinance can provide additional assistance or enforcement actions if no corrective action has been taken after a certain number of correspondences.*

*NTMWD **recommends, but does not require**, the following additional water waste ordinance offenses:*

- 1) Sprinkler runoff from a property greater than 50 feet.*
- 2) Operating an irrigation system or other lawn watering device during any form of precipitation or when temperatures are below 32 degrees Fahrenheit.*
- 3) Irrigation to pond in a street or parking lot to a depth greater than 1/4 inch.*
- 4) Failure to repair a controllable leak, including but not limited to a broken sprinkler head, a leaking valve, leaking or broken pipes, or a leaking faucet.*
- 5) Operating a permanently installed irrigation system with a broken head or a head that is out of adjustment where the arc of the spray head is over a street or parking lot.*
- 6) Washing of driveways, sidewalks, parking lots or other impervious surface areas with an open hose or spray nozzle attached to an open hose, except when required to eliminate conditions that threaten public health, safety or welfare.*
- 7) Installation of splash pads that use a flow-through system instead of a cycle tank.*

*All splash pads should follow the manufacturer's recommendations and health agency guidance for the operation and management of splash pads and have standard operating procedures that help ensure water quality and promote conservation.*

Standard operating procedures should be tailored to the type of splash-pad (flow-through or cycle tank). Regardless of splash pad type or configuration, consideration should be given towards conservation efforts. For example, operating hours could be adjusted often based on frequency and duration of public use or the runoff can be diverted to serve a functional purpose, such as maintaining native and adapted vegetation.

**It is important to note that, at a minimum, Member Cities and Customers must adhere to the water waste provisions set by NTMWD.**

## **E. PARK/ATHLETIC FIELD CONSERVATION**

NTMWD recommends that Member Cities and Customers consider the implementation of this conservation practice if there are parks and/or athletic fields within their system that are heavy water users. This conservation practice is intended to address park and athletic field conservation if the water provider manages and/or serves customers with irrigated parks and/or athletic fields. These facilities often face scrutiny by the public for using large amounts of water or being perceived as using excessive amounts. Athletic field and park irrigation conservation practices and the careful use of water in the operation and maintenance of park facilities can effectively reduce water demands. Once a water provider or customer adopts this practice, it should be followed closely to achieve maximum water efficiency benefits. With the dedication of an athletic field manager, athletic field conservation can effectively reduce system water demand. A manager can implement a watering regimen that only uses the amount of water necessary to maintain the viability of the turf and health of its users.

All park facilities should be metered, and water use billed to reinforce the importance of water efficiency. Before developing an efficient watering program, the water provider should consider meeting with parks irrigation personnel, management, and authorized landscape manager. This discussion should focus on water conservation issues and developing an adequate scope of action for efficiency. The first key is to understand the performance and capabilities of your irrigation system at these facilities. Requiring automatic irrigation systems and controllers at all facilities is recommended. It is essential to have training in soil management, proper aeration methods, nutrient management, mowing, soil testing, and irrigation management.

Achieving conservation can be voluntary or regulatory, based on the needs of the city. Cities may also consider if there is an opportunity to use reclaimed, reused, or recycled water for parks to conserve potable water. However, specific uses must meet TCEQ water quality standards for reclaimed water and human contact, and they must be appropriate for the particular use of the park. Reclaimed water should be applied based on the appropriate water budget. When developing athletic field conservation practices, identify the various

stakeholders, including the school district staff, nonprofit athletic associations, private sports complex managers, and city staff. Meeting with them will help achieve long-term results.

**NTMWD recommends but does not require implementation of this conservation practice in Member Cities' and Customers' own water conservation plans.**

## **F. GOLF COURSE CONSERVATION AND REUSE**

NTMWD recommends that Member Cities and Customers consider the implementation of this conservation practice if there are golf courses within their system that are heavy water users. Golf courses can use a considerable amount of water for irrigation, especially during the summer. The Environmental Institute for Golf found that from 2003-2005, an 18-hole course in the southeast region of the country (including North Central Texas) applied an average of 29 inches of irrigation water per acre every year. Irrigation of course play areas, such as fairways, is necessary to support healthy turfgrass and landscape plants, which are important for course playability and aesthetics. However, golf courses can employ several practices to reduce water use while maintaining the course's playability and aesthetics. Also, overwatering and over-fertilization can negatively impact the water quality in local streams and lakes.

By adopting a conservation plan, golf courses can benefit by:

- Being a good neighbor by conserving local water supplies
- Saving money by reducing water use
- Protecting local water quality
- Maintaining playing conditions on the course
- Increasing irrigation equipment longevity

Water providers may take different golf course conservation approaches: encouraging voluntary efforts by the golf courses to conserve water, making it required as part of a contract, or, if possible, passing an ordinance requiring golf courses to develop and implement a conservation plan. It is important for water providers to work closely with golf courses since they know which practices will have the greatest potential for implementation. The courses may have already completed some best management practices and knowledge which may be effective or not. Water providers should work to coordinate and implement conservation practices on courses that are owned and operated by the local government.

Water conservation and water quality protection measures for golf courses may include, but are not limited to, the following:

### **Golf Course Landscape Design and Water Sources**



- *When feasible, use alternative water sources, such as reclaimed or reuse water from wastewater treatment facilities, to supplement or replace potable water sources. Monitor reclaimed water tests regularly for salinity. Rainwater harvesting and on-site pond storage are additional alternative water sources to consider.*
- *Select drought-tolerant turfgrass varieties to minimize water use while maintaining a high-quality playing surface.*
- *Reduce the number of irrigated acres on the course by converting non-play and rough areas to native grasses and other drought-tolerant plants. These plants will provide an attractive and low-maintenance landscape.*
- *Reduce water use by limiting the number and/or size of water features that only serve an aesthetic function.*
- *Develop a drought management plan that can be implemented when water supplies are low enough to enact local drought mitigation efforts.*

#### **Irrigation System Design and Maintenance**

- *Irrigation systems should be properly designed and installed to maximize water use efficiency while reducing operational costs and maintaining a healthy and playable course.*
- *Utilize new technology, such as soil moisture sensors, evapotranspiration data, and computer-controlled systems that maximize water efficiency by irrigating based on the turfgrass's moisture needs.*
- *Hand watering greens or other smaller areas will save water compared to running the entire zone in that area.*
- *Design the irrigation system to ensure that the irrigation water is distributed evenly and efficiently, with a Distribution Uniformity of 80% or better.*
- *Frequently inspect all sprinkler heads and other components of the irrigation system and make any adjustments or repairs as needed to improve water use efficiency. Conducting a system-wide audit by a licensed irrigation professional annually can help identify inefficiencies in the system.*
- *Fix leaks in the system immediately.*
- *Rain sensors can shut off the irrigation system when an adequate amount of rainfall is received.*



- *Irrigating in the early morning hours before temperatures rise and when wind speeds are low will reduce the amount of water lost to evaporation.*
- *Use mowing, aeration, nutrients, and soil amendments to improve soil condition and increase water infiltration.*

### **Water Quality Protection**

- *Obtain a soil test before applying fertilizer to ensure the correct type and amount is used.*
- *Apply fertilizers and chemicals according to the directions on the label. Do not overapply.*
- *Do not overwater fertilizers when applying, resulting in runoff that could carry fertilizers into a nearby stream or pond.*
- *Maintain vegetated buffers at least 15 feet from the edge of a stream or pond to capture pollutants that may runoff from the course.*

*NTMWD recommends but does not require implementation of this conservation practice in Member Cities' and Customers' own water conservation plans.*

### **G. USE OF LICENSED IRRIGATORS TO INSPECT AND REVIEW ALL IRRIGATION PERMITS AND PLANS**

*Another potential conservation practice to implement is the requirement of licensed irrigation inspectors to review and inspect all irrigation system plans and installed components before a permit is released. Many cities use licensed plumbing inspectors, as allowed by TCEQ rules, to perform these duties. However, having dedicated licensed irrigation inspectors to implement all aspects of an irrigation system permitting program provides a certain level of focus for complying with water efficiency standards. Reviewing irrigation permits and plans before installing allows for changes to be made to the plans and not after the pipe is already in the ground. This ensures the irrigation system's overall quality, promotes irrigation efficiency and guarantees that the system will comply with state and local requirements.*

*Developing a review and inspection program at the municipal level reduces the chance for unlicensed irrigators to install irrigation systems improperly. Improper installation can waste water, money, cause future maintenance issues, but most importantly, it may contaminate the public water supply. It is crucial to prevent non-potable water in lawn irrigation pipes from flowing into public water supply pipes.*

*Inspecting the system provides benefits for water conservation. With open-trench inspections, you can check:*

- Depth of piping-which protects from freezing temperatures
- Potential invasion of plant/shrubbery roots
- Joints are glued appropriately, and no leaks occur
- Pipe size-to eliminate water hammer
- Pressure management requirements
- The overall layout of the system

Staff can hold an irrigator’s license and inspector’s license, but to prevent them from installing and inspecting their work, staff can’t have both running concurrently. In 2011, the 82<sup>nd</sup> Texas Legislature passed House Bill 2507, making it a Class C misdemeanor for an individual to operate as an irrigator in the state of Texas without a valid irrigation license. Therefore, effective September 1, 2011, individuals operating without a license are in direct violation of the Texas Occupational Code, Sec. 1903.256.

According to the Texas Administrative Code, upon completion of the irrigation system, four items must be completed to inform and educate the owner of the system: a final walk-through, a maintenance checklist, licensed irrigator contact information, and an as-built plan. All irrigation system plans, installation, and review requirements must be followed for long-term water efficiency. Minimum state requirements for Landscape Irrigation can be found in Title 30, Chapter 344 of the Texas Administrative Code.

**NTMWD recommends but does not require implementation of this conservation practice in Member Cities’ and Customers’ own water conservation plans.**

#### **H. OFFER FREE OR DISCOUNTED IRRIGATION SYSTEM CHECK-UPS FOR RESIDENTIAL CUSTOMERS**

EPA estimates that up to 70% of the total water used during the summer months is applied as outdoor irrigation. As much as 50% of the water used outdoors is wasted due to overwatering and inefficient or malfunctioning irrigation system components. Irrigation system check-ups (also known as evaluations or audits) for residential customers, is a tool that cities can employ to reduce outdoor watering demand. Check-ups are typically offered at no charge to homeowners. A licensed irrigator will evaluate the irrigation system components and controller settings during a typical check-up to see if the irrigation system can operate more efficiently and identify needed repairs or adjustments. The licensed irrigator will run the irrigation system to see if the sprinkler heads function correctly and apply water only to the intended areas. The licensed irrigator will check the irrigation system’s pressure and discuss the controller settings with the homeowner to advise them on the most efficient watering methods.

One valuable aspect of check-ups is the one-on-one assistance and education that a residential customer receives on properly managing the irrigation system. This education can result in long-term water savings because the customer has a better understanding of the system. Water savings may last for multiple years after the evaluation is completed, mainly due to more efficient watering habits. As part of the check-up, the licensed irrigator will identify inefficiencies in the resident's irrigation system and educate them on programming the irrigation controller for more efficient watering practices, such as seasonal adjustment settings and 'Cycle and Soak.' The sponsoring water provider or city can also offer handouts, brochures, and other educational information to residents. The licensed irrigator can provide a report to the residential customer detailing equipment problems and offer recommendations to change watering habits. Reports can include an estimated water savings amount based on recommended adjustments to the controller's run times. The licensed irrigator should also provide a copy of the report to the sponsoring water provider or city.

Benefits of check-ups include one-on-one contact with residential customers, providing educational information that may result in greater water savings than irrigation system fixes alone. Check-ups are an excellent customer service tool when managing residents' complaints. When using check-ups, cities can be selective by targeting high water users or those with large lots to maximize budget and water savings. Water providers or cities should consider conducting a customer satisfaction survey after the check-up is completed to determine how many residents have implemented recommended modifications and gauge satisfaction with the check-up program.

**NTMWD recommends but does not require implementation of this conservation practice in Member Cities' and Customers' own water conservation plans.**

## **I. REBATES**

NTMWD recommends that Member Cities and Customers consider offering a rebate program as a conservation practice to be included as part of their water conservation plan. As the population increases in the North Texas region, the demand for water grows, especially because many newer cities require irrigation systems in new developments.

Creating a program that encourages residents to become educated on their irrigation system can improve operation and efficiency. Furthermore, when it comes to the type of irrigation system and standard efficiencies, the Texas AgriLife Research and Extension Urban Solutions Center provides the following average efficiencies by system type:

- Surface/Subsurface drip – 90%
- Surface micro drip irrigation – 85%
- Large Rotors – 70%

- Small Rotors – 65%
- Spray Heads – 50%

*This conservation practice of a rebate program provides, in conjunction with a sprinkler evaluation (check-up) program, an incentive to have an evaluation done and make recommended changes. With such a substantial opportunity for efficiency gains, some entities may wish to consider offering rebates to both residential and commercial customers for upgrading their current irrigation systems. By changing out less efficient equipment, this conservation practice intends to increase the irrigation efficiency by 10% or more. With 31% of all residential water use statewide attributed to irrigation, and most of that conducted using spray heads with an average efficiency of 50%, there is a real benefit for developing a rebate program for irrigation systems.*

*Although rebates for irrigation systems can have large impacts, there are also several other water conservation incentive programs that can be implemented. Other examples include:*

- *Commercial clothes washer rebates for the purchase and installation of high efficiency card- or coin-operated commercial clothes washers.*
- *Low-flow toilet replacement and rebate programs.*
- *Rebates for rain/freeze sensors and/or ET or Smart controllers.*
- *Low-flow showerhead and sink aerators replacement programs or rebates.*
- *Residential water efficient clothes washer rebates.*
- *Pressure reducing valve installation programs or rebates.*
- *Rain barrel rebates.*
- *Pool cover rebates.*
- *On-demand hot water heater rebates.*
- *Other water conservation incentive programs*

*NTMWD recommends but does not require implementation of this conservation practice in Member Cities' and Customers' own water conservation plans.*

## **J. ICIM RECOMMENDATIONS**

*NTMWD has partnered with Plummer Associates, Inc. to develop the ICIM program to identify where additional ICIM water savings can be achieved. Member Cities and Customers can adopt a similar approach by implementing the following conservation practices:*

- **Classification of Customers by Specific End Use** - A billing system that identifies customers by criteria specific enough to assess usage patterns can greatly assist in reviewing drivers of demand and developing targeted conservation efforts. For example, rather than identify customers as residential, commercial, industrial, or institutional, which is very broad, utilities can classify customers by specific end uses such as Veterinary Hospitals, Full-Service Hotels, or Day Care Centers.
- **End Use Analysis** - In order to determine what water conservation and efficiency programs and policies will be most effective in managing demand, a water utility needs to understand the makeup of its customer base and conduct a thorough assessment of end use water efficiency measures. Understanding what technologies are available, understanding how far along end users are in adopting these new technologies, and understanding the potential impacts to long-term water use trends, allow planners to target the most effective drivers of change.
- **Benchmarking** - As businesses grow, they tend to add more customers and productions. As such, it can be difficult to see the benefit of targeted conservation efforts if you are only looking at the total annual water use. Development of effective and meaningful benchmarking, such as gallons per pound of product, gallons per guest per day, gallons per meal, etc., allows end users to gauge their effectiveness in using water and energy efficiently by providing measures that are easy to define and allow for comparison amongst peers. Additionally, benchmarking allows end users to gauge the effectiveness of their efforts year over year.
- **Providing Water Efficiency Opportunity Surveys for ICIM Customers** - A detailed water efficiency survey can enable end users to understand how they use water, develop a complete inventory of water using equipment and processes, identify potential leaks and losses, set realistic reduction goals, identify and implement useful policies, identify low cost/no cost projects and assess potential investments in significant projects aimed at reducing long-term water demand. Members can reach out to NTMWD to participate in the ongoing Water Efficiency Opportunity Surveys.

**NTMWD recommends but does not require implementation of this conservation practice in Member Cities and Customers' own water conservation plans. NTMWD recommends that all Member Cities' and Customers participate in the ICIM program and takes advantage of the Water Efficiency Opportunity Surveys.**

## **K. WATER EFFICIENCY OUTREACH PROGRAM**

NTMWD provides a wealth of technical assistance and outreach. Wholesale and retail water providers benefit from a consistent water conservation message across multiple cities and can enhance their reputation in the community. Utilizing resources and programs from NTMWD's

conservation portal allows Member Cities and Customers to save money by not producing the resources or operating the programs themselves and amplifies a common message. Outreach assistance from NTMWD accomplishes public outreach and education elements in both the wholesale and retail water providers respective water conservation plans.

However, it is recommended that each member city and customer develop their own water efficiency outreach program as well. Perhaps one of the most important actions a utility can take in increasing water use efficiency among its customers is through public education and outreach programs (E&O). The goal of E&O programs is to influence behavioral change for short and long-term water savings. Regular and consistent messaging in customer education will provide an overall picture of water resources in the community. Communicating the need for conservation helps manage existing water supplies and avoids or delays the need for expanded or new infrastructure to meet increased water demands. Customer education also provides valuable information on specific actions they can take in their home or business to meet these community goals while also benefiting from them personally (i.e., managing their water bill).

Each utility should develop an education and outreach plan suited to their community that is adaptable over time. Understanding which messages need to be conveyed regularly and identifying the target audience(s) is key to a successful program. An effective public education program will help develop trust between the community and the utility as relevant, timely, and fact-based information is provided, and customer service is enhanced.

Many cities have dedicated water conservation web pages located within the main city or utility website that provide tips and other resources. TWDB is one source that provides publications and other materials that can be placed online or made available in city/utility buildings. NTMWD's online conservation portal is another. The various education and outreach tools also allow cities to promote other programs offered, such as rebates or events, and to communicate other important messages, such as drought conditions or water service outages.

Some customers prefer to learn in a classroom setting or to tour facilities or demonstration areas to better understand certain conservation techniques. Offering in-person or virtual classes or workshops provides an opportunity to connect with these customers, provides hands-on experience, and allows questions on a range of conservation issues to be answered. NTMWD offers several programs such as these described in **Section 8.02**.

**NTMWD recommends but does not require implementation of this conservation practice in Member Cities' and Customers' own water conservation plans.**

# **2024 Water Resource and Emergency Management Plan**

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*Under Texas Water Code Chapter 11 and Title 30 Texas Administrative Code Chapter 288, Retail, Irrigation and Wholesale Public Water Suppliers are required to develop, implement and submit updated Drought Contingency Plans to TCEQ every five years.*

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## 1.00 INTRODUCTION

[Entity Name] is a [Choose Member City or Customer] of the North Texas Municipal Water District (NTMWD). This Plan was developed following TCEQ guidelines and requirements governing the development of drought contingency plans.

**The goal of the water resource and emergency management plan is to prepare for potential water shortages and to preserve water for essential uses and the protection of public health. The objectives to achieve this goal are as follows:**

- To save water during droughts, water shortages, and emergencies.
- To save water for domestic use, sanitation, and fire protection.
- To protect and preserve public health, welfare, and safety.
- To reduce the adverse impacts of shortages.
- To reduce the adverse impacts of emergency water supply conditions.

Note: NTMWD refers to their drought contingency plan (DCP) as the water resource and emergency management plan (WREMP) and should be considered synonymous with a DCP.

### 1.01 MINIMUM REGULATORY REQUIREMENTS

A drought contingency plan is defined as “a strategy or combination of strategies for temporary supply and demand management responses to temporary and potentially recurring water supply shortages and other water supply emergencies”. Recognizing the need for efficient use of existing water supplies, TCEQ has developed guidelines and requirements governing the development of water conservation and drought contingency plans.

The minimum TCEQ requirements and where they are addressed within this document are described in **Appendix B**.

## 2.00 IMPLEMENTATION AND ENFORCEMENT

### 2.01 PROVISIONS TO INFORM THE PUBLIC AND OPPORTUNITY FOR INPUT

[Entity Name] provided opportunity for public input in the development of this Plan by the following means:

- Providing written notice of the proposed Plan and the opportunity to comment on the Plan by newspaper and posted notice.
- Posting the draft Plan on the community website and/or social media.
- Providing the draft Plan to anyone requesting a copy.



[Entity Name]

- Holding a public meeting regarding the Plan on [Enter date that public meeting was held] Public notice of this meeting was provided on the community website and in local newspapers.
- Approving the Plan at a public Board meeting on [Enter date]. Public notices of this meeting were provided on the community website and live audio was available during the meeting.

## 2.02 PROGRAM FOR CONTINUING PUBLIC EDUCATION AND INFORMATION

[Entity Name] informs and educates the public about the Plan by the following means:

- Preparing a bulletin describing the plan and making it available at City Hall and/or other appropriate locations.
- Including information and making the Plan available to the public through the community website and/or social media.
- Notifying local organizations, schools, and civic groups that utility staff are available to make presentations on the Plan (usually in conjunction with presentations on water conservation programs).
- At any time that the Plan is activated or changes, [Entity Name] will notify local media of the issues, the water resource management stage (if applicable), and the specific actions required of the public. The information will also be publicized on the community website and/or social media. Billing inserts will also be used as appropriate.

## 2.03 COORDINATION WITH THE REGIONAL WATER PLANNING GROUPS AND NTMWD

Appendix F of this Plan includes copies of letters sent to the Chairs of the appropriate regional water planning groups as well as NTMWD.

## 2.04 INITIATION AND TERMINATION OF WATER RESOURCE MANAGEMENT STAGES

### A. INITIATION OF A WATER RESOURCE MANAGEMENT STAGE

The [Choose official designee] may order the implementation of a water resource management stage when one or more of the trigger conditions for that stage is met.

- NTMWD has initiated a water resource management stage. (Stages imposed by NTMWD action **must** be initiated by Member Cities and Customers.)

- *[If applicable, add additional trigger conditions. Additional triggers specific to your entity can include things such as internal storage or emergency conditions. For other trigger conditions internal to a city or water supply entity, the official designee may decide not to order the implementation of a stage even though one or more of the trigger criteria for the stage are met. Factors which could influence such a decision could include, but are not limited to, the time of the year, weather conditions, the anticipation of replenished water supplies, or the anticipation that additional facilities will become available to meet needs. The reason for this decision should be documented.]*

The following actions will be taken when a water resource management stage is initiated:

- The public will be notified through local media and the supplier's website.
- Wholesale customers and NTMWD will be notified by email that provides details of the reasons for initiation of the water resource management stage.
- If any mandatory provisions of the Plan are activated, [Entity Name] will notify TCEQ and the NTMWD Executive Director within five business days. Instructions to report drought contingency plan water use restrictions to TCEQ is available online at [https://www.tceq.texas.gov/drinkingwater/homeland\\_security/security\\_pws](https://www.tceq.texas.gov/drinkingwater/homeland_security/security_pws).

## **B. TERMINATION OF A WATER RESOURCE MANAGEMENT STAGE**

Water resource management stages initiated by NTMWD may be terminated after NTMWD has terminated the stage. For stages initiated by the [Choose official designee], they may order the termination of a water resource management stage when the conditions for termination are met or at their discretion.

The following actions will be taken when a water resource management stage is terminated:

- The public will be notified through local media and the supplier's website.
- Wholesale customers and NTMWD will be notified by email.
- If any mandatory provisions of the Plan that have been activated are terminated, [Entity Name] will notify TCEQ Executive Director and the NTMWD Executive Director within five business days. Instructions to report drought contingency plan water use restrictions to TCEQ is available online at [https://www.tceq.texas.gov/drinkingwater/homeland\\_security/security\\_pws](https://www.tceq.texas.gov/drinkingwater/homeland_security/security_pws).

The [Choose official designee] may decide not to order the termination of a water resource management stage even though the conditions for termination of the stage are met. Factors which could influence such a decision include, but are not limited to, the time of the year, weather conditions, or the anticipation of potentially changed conditions that warrant the

continuation of the water resource management stage. The reason for this decision should be documented.

## 2.05 PROCEDURE FOR GRANTING VARIANCES TO THE PLAN

The [Choose official designee] may grant temporary variances for existing water uses otherwise prohibited under this Plan if one or more of the following conditions are met:

- Failure to grant such a variance would cause an emergency condition adversely affecting health, sanitation, or fire safety for the public or the person or entity requesting the variance.
- Compliance with this Plan cannot be accomplished due to technical or other limitations.
- Alternative methods that achieve the same level of reduction in water use can be implemented.

Variances shall be granted or denied at the discretion of the [Choose official designee]. All petitions for variances should be in writing and should include the following information:

- Name and address of the petitioners.
- Purpose of water use.
- Specific provisions from which relief is requested.
- Detailed statement of the adverse effect of the provision from which relief is requested.
- Description of the relief requested.
- Period of time for which the variance is sought.
- Alternative measures that will be taken to reduce water use and the level of water use reduction.
- Other pertinent information.

## 2.06 PROCEDURES FOR ENFORCING MANDATORY WATER USE RESTRICTIONS

Mandatory water use restrictions may be imposed in Stage 1, Stage 2 and Stage 3.

[Add description of the procedures for enforcing mandatory water use restrictions. The penalties associated with the mandatory water use restrictions must be determined by each entity and laid out in the Plan. Appendix G contains potential ordinances, resolutions, and

orders that may be adopted by the city council, board or governing body approving the Plan, including enforcement of the same.]

**2.07 REVIEW AND UPDATE OF WATER RESOURCE AND EMERGENCY MANAGEMENT PLAN**

As required by TCEQ rules, [Entity Name] must review their respective Plan every five years. The plan will be updated as appropriate based on new or updated information.

**3.00 WATER RESOURCE AND EMERGENCY MANAGEMENT PLAN**

Initiation and termination criteria for water management stages include general, demand, supply, and emergency criteria. One of the major indicators of approaching or ongoing drought conditions is NTMWD’s combined reservoir storage, defined as storage at Lavon Lake plus storage in Bois d’Arc Lake. Percent storage is determined by dividing the current storage by the total conservation storage when the lakes are full. **Table 1** summarizes the water management stages by triggers based on percent combined storage and associated demand reduction goals and outdoor watering restrictions. The following sections go into more detail on the three water management stages.

TCEQ requires notification when mandatory restrictions are placed on a customer. NTMWD must notify TCEQ when they impose mandatory restrictions on Member Cities and Customers. Member Cities and Customers must likewise notify TCEQ when they impose mandatory restrictions on their customers (wholesale or retail). Measures that impose mandatory requirements on customers are denoted with “**requires notification to TCEQ**”.

NTMWD and the utilities must notify TCEQ within five business days if these measures are implemented (<https://www.tceq.texas.gov/response/drought/drought-and-public-water-systems>).

**Table 2: Water Management Plan Stages Summary**

Drought Stage		April to October	November to March	Demand Reduction Goal	Outdoor Watering Restrictions
		Percent Combined Storage			
Stage 1	Initiation	70%	60%	2%	2X per week (Apr-Oct) 1X per week (Nov-Mar)
	Termination	75%	65%		
Stage 2	Initiation	55%	45%	5%	1X per week (Apr-Oct) 1X every other week (Nov-Mar)
	Termination	70%	60%		

<b>Stage 3</b>	Initiation	30%	20%	30%	No outdoor watering
	Termination	55%	45%		

**3.01 WATER RESOURCE MANAGEMENT – STAGE 1**

**A. INITIATION AND TERMINATION CRITERIA FOR STAGE 1**

NTMWD has initiated Stage 1, which may be initiated when one or more of the following criteria is met:

- **General Criteria**
  - The Executive Director, with the concurrence of the NTMWD Board of Directors, finds that conditions warrant the declaration of Stage 1.
  - One or more source(s) is interrupted, unavailable, or limited due to contamination, invasive species, equipment failure or other cause.
  - The water supply system is unable to deliver needed supplies due to the failure or damage of major water system components.
  - Part of the system has a shortage of supply or damage to equipment. (NTMWD may implement measures for only that portion of the system impacted.)
  - A portion of the service area is experiencing an extreme weather event or power grid/supply disruptions.
- **Demand Criteria**
  - Water demand has exceeded or is expected to exceed 90% of maximum sustainable production or delivery capacity for an extended period.
- **Supply Criteria**
  - The combined storage in Lavon and Bois d’Arc Lake, as published by the TWDB, is less than:
    - 70% of the combined conservation pool capacity during any of the months of April through October
    - 60% of the combined conservation pool capacity during any of the months of November through March
  - The Sabine River Authority (SRA) has indicated that its Upper Basin water supplies used by NTMWD (Lake Tawakoni and/or Lake Fork) are in a Stage 1 drought.

- NTMWD is concerned that Lake Texoma, Jim Chapman Lake, the East Fork Water Reuse Project, Main Stem Pump Station, and/or some other NTMWD water source may be limited in availability within the next six months.

**Stage 1 may terminate when one or more of the following criteria is met:**

- **General Criteria**
  - The Executive Director, with the concurrence of the NTMWD Board of Directors, finds that conditions warrant the termination of Stage 1.
  - The circumstances that caused the initiation of Stage 1 no longer prevail.
- **Supply Criteria**
  - The combined storage in Lavon and Bois d'Arc Lakes, as published by the TWDB, is greater than:
    - 75% of the combined conservation pool capacity during any of the months of April through October
    - 65% of the combined conservation pool capacity during any of the months of November through March

**B. GOAL FOR USE REDUCTION UNDER STAGE 1**

The goal for water use reduction under Stage 1 is an annual reduction of 2% in the use that would have occurred in the absence of water management measures. Because discretionary water use is highly concentrated in the summer months, savings should be higher than 5% in summer to achieve an annual savings goal of 2%. **If circumstances warrant, the Executive Director can set a goal for greater or less water use reduction.**

**C. WATER MANAGEMENT MEASURES AVAILABLE UNDER STAGE 1**

The actions listed below are provided as potential measures to reduce water demand. NTMWD may choose to implement any or all of the available restrictions in Stage 1.

- **Requires notification to TCEQ by NTMWD.** Require Member Cities and Customers (including indirect Customers) to initiate Stage 1 restrictions in their respective, independently adopted water resource management plans.
- Continue actions described in the water conservation plan.
- Increase enforcement of landscape watering restrictions from the water conservation plan.
- Initiate engineering studies to evaluate alternative actions that can be implemented if conditions worsen.
- Accelerate public education efforts on ways to reduce water use.

- Halt non-essential NTMWD water use.
- Encourage the public to wait until the current drought or water emergency situation has passed before establishing new landscaping.
- Encourage all users to reduce the frequency of draining and refilling swimming pools.
- **Requires notification to TCEQ by Member Cities and Customers and/or NTMWD.** Initiate a rate surcharge for all water use over a certain level.
- **Requires notification to TCEQ by Member Cities and Customers.** Parks, golf courses, and athletic fields using potable water for landscape watering are required to meet the same reduction goals and measures outlined in this stage. As an exception, golf course greens and tee boxes may be hand watered as needed.

## 3.02 WATER RESOURCE MANAGEMENT – STAGE 2

### A. INITIATION AND TERMINATION CRITERIA FOR STAGE 2

NTMWD has initiated Stage 2, which may be initiated due to one or more of the following criteria is met:

- **General Criteria**
  - The Executive Director, with the concurrence of the NTMWD Board of Directors, finds that conditions warrant the declaration of Stage 2.
  - One or more supply source(s) is interrupted, unavailable, or limited due to contamination, invasive species, equipment failure or other cause.
  - The water supply system is unable to deliver needed supplies due to the failure or damage of major water system components.
  - Part of the system has a shortage of supply or damage to equipment. (NTMWD may implement measures for only that portion of the system impacted.)
  - A portion of the service area is experiencing an extreme weather event or power grid/supply disruptions.
- **Demand Criteria**
  - Water demand has exceeded or is expected to exceed 95% of maximum sustainable production or delivery capacity for an extended period.
- **Supply Criteria**
  - The combined storage in Lavon and Bois d’Arc Lake, as published by the TWDB, is less than

- 55% of the combined conservation pool capacity during any of the months of April through October
- 45% of the combined conservation pool capacity during any of the months of November through March
- SRA has indicated that its Upper Basin water supplies used by NTMWD (Lake Tawakoni and/or Lake Fork) are in a Stage 2 drought.
- NTMWD is concerned that Lake Texoma, Jim Chapman Lake, the East Fork Water Reuse Project, the Main Stem Pump Station, and/or some other NTMWD water source may be limited in availability within the next three months.

**Stage 2 may terminate when one or more of the following criteria is met:**

- **General Criteria**
  - The Executive Director, with the concurrence of the NTMWD Board of Directors, finds that conditions warrant the termination of Stage 2.
  - The circumstances that caused the initiation of Stage 2 no longer prevail.
- **Supply Criteria**
  - The combined storage in Lavon and Bois d'Arc Lake, as published by the TWDB, is greater than
    - 70% of the combined conservation pool capacity during any of the months of April through October
    - 60% of the combined conservation pool capacity during any of the months of November through March

**B. GOAL FOR USE REDUCTION UNDER STAGE 2**

The goal for water use reduction under Stage 2 is an annual reduction of 5% in the use that would have occurred in the absence of water resource management measures. Because discretionary water use is highly concentrated in the summer months, savings should be higher than 5% in summer to achieve an annual savings goal of 5%. **If circumstances warrant, the Executive Director can set a goal for greater or less water use reduction.**

**C. WATER MANAGEMENT MEASURES AVAILABLE UNDER STAGE 2**

The actions listed below are provided as potential measures to reduce water demand. NTMWD may choose to implement any or all of the available restrictions in Stage 2.

- Continue or initiate any actions available under the water conservation plan and Stage 1.
- Implement viable alternative water supply strategies.



- **Requires notification to TCEQ by NTMWD.** Require Member Cities and Customers (including indirect Customers) to initiate Stage 2 restrictions in their respective, independently adopted water resource management plans.
- **Requires notification to TCEQ by NTMWD and/or Member Cities and Customers.** Limit landscape watering with sprinklers or irrigation systems at each service address to once per week on designated days between April 1 and October 31. Limit landscape watering with sprinklers or irrigation systems at each service address to once every other week on designated days between November 1 and March 31. Exceptions are as follows:
  - New construction may be watered as necessary for 30 days from the installation of new landscape features.
  - Foundation watering (within 2 feet), watering of new plantings (first year) of shrubs, and watering of trees (within a 10-foot radius of its trunk) for up to two hours on any day by a hand-held hose, a soaker hose, or a dedicated zone using a drip irrigation system, provided no runoff occurs.
  - Athletic fields may be watered twice per week.
  - Locations using alternative sources of water supply only for irrigation may irrigate without day-of-the-week restrictions provided proper signage is employed to notify the public of the alternative water source(s) being used. However, irrigation using alternative sources of supply is subject to all other restrictions applicable to this stage. If the alternative supply source is a well, proper proof of well registration with your local water supplier (e.g., city, water supply corporation) is required. Other sources of water supply may not include imported treated water.
  - An exemption is for drip irrigation systems from the designated outdoor water use day limited to no more than one day per week. Drip irrigation systems are, however, subject to all other restrictions applicable under this stage.
- **Requires notification to TCEQ by Member Cities and Customers.** Prohibit overseeding, sodding, sprigging, broadcasting or plugging with or watering, except for golf courses and athletic fields.
- **Requires notification to TCEQ by NTMWD.** Institute a mandated reduction in water deliveries to all Member Cities and Customers. Such a reduction will be distributed as required by Texas Water Code Section 11.039 (**Appendix E**).
- **Requires notification to TCEQ by Member Cities and Customers and/or NTMWD.** Initiate a rate surcharge for all water use over a certain level.

- **Requires notification to TCEQ by Member Cities and Customers.** Parks and golf courses using potable water for landscape watering are required to meet the same reduction goals and measures outlined in this stage. As an exception, golf course greens and tee boxes may be hand watered as needed.

### 3.03 WATER RESOURCE MANAGEMENT – STAGE 3

#### A. INITIATION AND TERMINATION CRITERIA FOR STAGE 3

NTMWD has initiated Stage 3, which may be initiated due to one or more of the following criteria is met:

- **General Criteria**
  - The Executive Director, with the concurrence of the NTMWD Board of Directors, finds that conditions warrant the declaration of Stage 3.
  - One or more supply source(s) is interrupted, unavailable, or limited due to contamination, invasive species, equipment failure, or other cause.
  - The water supply system is unable to deliver needed supplies due to the failure or damage of major water system components.
  - Part of the system has a shortage of supply or damage to equipment. (NTMWD may implement measures for only that portion of the system impacted.)
  - A portion of the service area is experiencing an extreme weather event or power grid/supply disruptions.
- **Demand Criteria**
  - Water demand has exceeded or is expected to exceed maximum sustainable production or delivery capacity for an extended period.
- **Supply Criteria**
  - The combined storage in Lavon and Bois d’Arc Lake, as published by the TWDB, is less than
    - 30% of the combined conservation pool capacity during any of the months of April through October
    - 20% of the combined conservation pool capacity during any of the months of November through March
- SRA has indicated that its Upper Basin water supplies used by NTMWD (Lake Tawakoni and/or Lake Fork) are in a drought and have significantly reduced supplies available to NTMWD.

- The supply from Lake Texoma, Jim Chapman Lake, the East Fork Water Reuse Project, the Main Stem Pump Station, and/or some other NTMWD water source has become limited in availability.

**Stage 3 may terminate when one or more of the following criteria is met:**

- **General Criteria**
  - The Executive Director, with the concurrence of the NTMWD Board of Directors, finds that conditions warrant the termination of Stage 3.
  - Other circumstances that caused the initiation of Stage 3 no longer prevail.
- **Supply Criteria**
  - The combined storage in Lavon and Bois d'Arc Lake, as published by the TWDB, is greater than:
    - 55% of the combined conservation pool capacity during any of the months of April through October
    - 45% of the combined conservation pool capacity during any of the months of November through March

**B. GOAL FOR USE REDUCTION UNDER STAGE 3**

The goal for water use reduction under Stage 3 is an annual reduction of 30% in the use that would have occurred in the absence of water resource management measures, or the goal for water use reduction is whatever reduction is necessary. Because discretionary water use is highly concentrated in the summer months, savings should be higher than 30% in summer to achieve an annual savings goal of 30%. **If circumstances warrant, the Executive Director can set a goal for greater or less water use reduction.**

**C. WATER MANAGEMENT MEASURES AVAILABLE UNDER STAGE 3**

The actions listed below are provided as potential measures to reduce water demand. NTMWD may choose to implement any or all of the available restrictions in Stage 3.

- Continue or initiate any actions available under the water conservation plan and Stages 1 and 2.
- Implement viable alternative water supply strategies.
- **Requires notification to TCEQ by NTMWD.** Require Member Cities and Customers (including indirect Customers) to initiate Stage 3 restrictions in their respective, independently adopted water resource management plans.
- **Requires notification to TCEQ by Member Cities and Customers.** Initiate mandatory water use restrictions as follows:

- Hosing and washing of paved areas, buildings, structures, windows or other surfaces is prohibited except by variance and performed by a professional service using high efficiency equipment.
- Prohibit operation of ornamental fountains or ponds that use potable water except where supporting aquatic life.
- **Requires notification to TCEQ by Member Cities and Customers.** Prohibit new sod, overseeding, sodding, sprigging, broadcasting or plugging with or watering.
- **Requires notification to TCEQ by Member Cities and Customers.** Prohibit the use of potable water for the irrigation of new landscape.
- **Requires notification to TCEQ by NTMWD and/or Member Cities and Customers.** Prohibit all commercial and residential landscape watering, except foundations (within 2 feet) and trees (within a 10-foot radius of its trunk) may be watered for two hours one day per week with a hand-held hose, a soaker hose, or a dedicated zone using a drip irrigation system provided no runoff occurs. Drip irrigation systems are not exempt from this requirement.
- **Requires notification to TCEQ by Member Cities and Customers.** Prohibit washing of vehicles except at a commercial vehicle wash facility.
- **Requires notification to TCEQ by Member Cities and Customers.** Landscape watering of parks, golf courses, and athletic fields with potable water is prohibited. As an exception, golf course greens and tee boxes may be hand watered as needed. Variances may be granted by the water provider under special circumstances.
- **Requires notification to TCEQ by Member Cities and Customers.** Prohibit the filling, draining, and/or refilling of existing swimming pools, wading pools, Jacuzzi and hot tubs except to maintain structural integrity, proper operation and maintenance or to alleviate a public safety risk. Existing pools may add water to replace losses from normal use and evaporation. Permitting of new swimming pools, wading pools, Jacuzzi and hot tubs is prohibited.
- **Requires notification to TCEQ by Member Cities and Customers.** Prohibit the operation of interactive water features such as water sprays, dancing water jets, waterfalls, dumping buckets, shooting water cannons, inflatable pools, temporary splash toys or pools, slip-n-slides, or splash pads that are maintained for recreation.
- **Requires notification to TCEQ by Member Cities and Customers.** Require all commercial water users to reduce water use by a set percentage.
- **Requires notification to TCEQ by NTMWD.** Institute a mandated reduction in deliveries to all Member Cities and Customers. Such a reduction will be distributed as required by Texas Water Code Section 11.039.

- **Requires notification to TCEQ by NTMWD and/or Member Cities and Customers.**  
Initiate a rate surcharge over normal rates for all water use or for water use over a certain level

# **Appendix A**

## **List of References**

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*The following appendix contains a list of references used throughout the plans.*

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**APPENDIX A**  
**LIST OF REFERENCES**

1. Texas Commission on Environmental Quality Water Conservation Implementation Report. <https://www.tceq.texas.gov/assets/public/permitting/forms/20645.pdf>
  2. Title 30 of the Texas Administrative Code, Part 1, Chapter 288, Subchapter A, Rules 288.1 and 288.5, and Subchapter B, Rule 288.22, downloaded from [http://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC?tac\\_view=4&ti=30&pt=1&ch=288](http://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC?tac_view=4&ti=30&pt=1&ch=288), April 2023.
  3. Water Conservation Implementation Task Force: “Texas Water Development Board Report 362, Water Conservation Best Management Practices Guide,” prepared for the Texas Water Development Board, Austin, November 2004.
  4. Texas Water Development Board, Texas Commission on Environmental Quality, Water Conservation Advisory Council: Guidance and Methodology for Reporting on Water Conservation and Water Use, December 2012
  5. Freese and Nichols, Inc.: Model Water Conservation Plan for NTMWD Members Cities and Customers, prepared for the North Texas Municipal Water District, Fort Worth, January 2019.
  6. Freese and Nichols, Inc.: Model Water Resource and Emergency Management Plan for NTMWD Members Cities and Customers, prepared for the North Texas Municipal Water District, Fort Worth, January 2019.
  7. Freese and Nichols Inc, Alan Plummer Associates, Inc., CP & Y Inc., Cooksey Communications. “2021 Region C Water Plan”
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# **Appendix B**

## **Texas Administrative Code Title 30**

### **Chapter 288**

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*The following appendix contains the Texas Administrative Code that regulates both water conservation and drought contingency plans. Prior to the code, a summary is given that outlines where each requirement is fulfilled within the plans.*

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## APPENDIX B

### TEXAS ADMINISTRATIVE CODE TITLE 30 CHAPTER 288

TCEQ rules governing development of water conservation plans are contained in Title 30, Chapter 288, Subchapter A of the Texas Administrative Code, which is included in this Appendix for reference.

The water conservation plan elements required by TCEQ water conservation rules that are covered in this water conservation plan are listed below.

#### **Minimum Conservation Plan Requirements for Public Water Suppliers**

- 288.2(a)(1)(A) – Utility Profile – Section 2
- 288.2(a)(1)(B) – Record Management System – Section 4
- 288.2(a)(1)(C) – Specific, Quantified Goals – Section 3
- 288.2(a)(1)(D) – Accurate Metering – Section 4
- 288.2(a)(1)(E) – Universal Metering – Section 4
- 288.2(a)(1)(F) – Determination and Control of Water Loss – Section 4
- 288.2(a)(1)(G) – Public Education and Information Program – Section 8
- 288.2(a)(1)(H) – Non-Promotional Water Rate Structure – Section 8
- 288.2(a)(1)(I) – Reservoir System Operation Plan – Section 6
- 288.2(a)(1)(J) – Means of Implementation and Enforcement – Section 7
- 288.2(a)(1)(K) – Coordination with Regional Water Planning Group – Section 7
- 288.2(c) – Review and Update of Plan – Section 7

#### **Additional Requirements for Public Water Suppliers (Population over 5,000)**

- 288.2(a)(2)(A) – *Leak Detection, Repair, and Water Loss Accounting* – Section 4
- 288.2(a)(2)(B) – *Requirement for Water Conservation Plans by Wholesale Customers* – Section 5

#### **Minimum Conservation Plan Requirements for Wholesale Water Suppliers**

- 288.5(1)(A) – *Description of Service Area* – Section 2
  - 288.5(1)(B) – *Specific, Quantified Goals* – Section 3
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- 288.5(1)(C) – *Measure and Account for Water Diverted* – Section 4
  - 288.5(1)(D) – *Monitoring and Record Management Program* – Section 4
  - 288.5(1)(E) – *Program of Metering and Leak Detection and Repair* – Section 4
  - 288.5(1)(F) – *Requirement for Water Conservation Plans by Wholesale Customers* – Section 5
  - 288.5(1)(G) – *Reservoir System Operation Plan* – Section 6
  - 288.5(1)(H) – *Means of Implementation and Enforcement* – Section 7
  - 288.5(1)(I) – *Documentation of Coordination with Regional Water Planning Group* – Section 7
  - 288.5(3) – *Review and Update of Plan* – Section 7
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<b><u>TITLE 30</u></b>	ENVIRONMENTAL QUALITY
<b><u>PART 1</u></b>	TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
<b><u>CHAPTER 288</u></b>	WATER CONSERVATION PLANS, DROUGHT CONTINGENCY PLANS, GUIDELINES AND REQUIREMENTS
<b><u>SUBCHAPTER A</u></b>	WATER CONSERVATION PLANS
<b>RULE §288.1</b>	<b>Definitions</b>

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The following words and terms, when used in this chapter, shall have the following meanings, unless the context clearly indicates otherwise.

(1) Agricultural or Agriculture--Any of the following activities:

(A) cultivating the soil to produce crops for human food, animal feed, or planting seed or for the production of fibers;

(B) the practice of floriculture, viticulture, silviculture, and horticulture, including the cultivation of plants in containers or non-soil media by a nursery grower;

(C) raising, feeding, or keeping animals for breeding purposes or for the production of food or fiber, leather, pelts, or other tangible products having a commercial value;

(D) raising or keeping equine animals;

(E) wildlife management; and

(F) planting cover crops, including cover crops cultivated for transplantation, or leaving land idle for the purpose of participating in any governmental program or normal crop or livestock rotation procedure.

(2) Agricultural use--Any use or activity involving agriculture, including irrigation.

(3) Best management practices--Voluntary efficiency measures that save a quantifiable amount of water, either directly or indirectly, and that can be implemented within a specific time frame.

(4) Conservation--Those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water, or increase the recycling and reuse of water so that a water supply is made available for future or alternative uses.

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(5) Commercial use--The use of water by a place of business, such as a hotel, restaurant, or office building. This does not include multi-family residences or agricultural, industrial, or institutional users.

(6) Drought contingency plan--A strategy or combination of strategies for temporary supply and demand management responses to temporary and potentially recurring water supply shortages and other water supply emergencies. A drought contingency plan may be a separate document identified as such or may be contained within another water management document(s).

(7) Industrial use--The use of water in processes designed to convert materials of a lower order of value into forms having greater usability and commercial value, and the development of power by means other than hydroelectric, but does not include agricultural use.

(8) Institutional use--The use of water by an establishment dedicated to public service, such as a school, university, church, hospital, nursing home, prison or government facility. All facilities dedicated to public service are considered institutional regardless of ownership.

(9) Irrigation--The agricultural use of water for the irrigation of crops, trees, and pastureland, including, but not limited to, golf courses and parks which do not receive water from a public water supplier.

(10) Irrigation water use efficiency--The percentage of that amount of irrigation water which is beneficially used by agriculture crops or other vegetation relative to the amount of water diverted from the source(s) of supply. Beneficial uses of water for irrigation purposes include, but are not limited to, evapotranspiration needs for vegetative maintenance and growth, salinity management, and leaching requirements associated with irrigation.

(11) Mining use--The use of water for mining processes including hydraulic use, drilling, washing sand and gravel, and oil field re-pressuring.

(12) Municipal use--The use of potable water provided by a public water supplier as well as the use of sewage effluent for residential, commercial, industrial, agricultural, institutional, and wholesale uses.

(13) Nursery grower--A person engaged in the practice of floriculture, viticulture, silviculture, and horticulture, including the cultivation of plants in containers or nonsoil media, who grows more than 50% of the products that the person either sells or leases, regardless of the variety sold, leased, or grown. For the purpose of this definition, grow means the actual cultivation or propagation of the product beyond the mere holding or maintaining of the item prior to sale or lease, and typically includes activities associated with the production or multiplying of stock such as the development of new plants from cuttings, grafts, plugs, or seedlings.

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(14) Pollution--The alteration of the physical, thermal, chemical, or biological quality of, or the contamination of, any water in the state that renders the water harmful, detrimental, or injurious to humans, animal life, vegetation, or property, or to the public health, safety, or welfare, or impairs the usefulness or the public enjoyment of the water for any lawful or reasonable purpose.

(15) Public water supplier--An individual or entity that supplies water to the public for human consumption.

(16) Regional water planning group--A group established by the Texas Water Development Board to prepare a regional water plan under Texas Water Code §16.053.

(17) Residential gallons per capita per day--The total gallons sold for residential use by a public water supplier divided by the residential population served and then divided by the number of days in the year.

(18) Residential use--The use of water that is billed to single and multi-family residences, which applies to indoor and outdoor uses.

(19) Retail public water supplier--An individual or entity that for compensation supplies water to the public for human consumption. The term does not include an individual or entity that supplies water to itself or its employees or tenants when that water is not resold to or used by others.

(20) Reuse--The authorized use for one or more beneficial purposes of use of water that remains unconsumed after the water is used for the original purpose of use and before that water is either disposed of or discharged or otherwise allowed to flow into a watercourse, lake, or other body of state-owned water.

(21) Total use--The volume of raw or potable water provided by a public water supplier to billed customer sectors or nonrevenue uses and the volume lost during conveyance, treatment, or transmission of that water.

(22) Total gallons per capita per day (GPCD)--The total amount of water diverted and/or pumped for potable use divided by the total permanent population divided by the days of the year. Diversion volumes of reuse as defined in this chapter shall be credited against total diversion volumes for the purposes of calculating GPCD for targets and goals.

(23) Water conservation coordinator--The person designated by a retail public water supplier that is responsible for implementing a water conservation plan.

(24) Water conservation plan--A strategy or combination of strategies for reducing the volume of water withdrawn from a water supply source, for reducing the loss or waste of water, for maintaining or improving the efficiency in the use of water, for increasing the

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recycling and reuse of water, and for preventing the pollution of water. A water conservation plan may be a separate document identified as such or may be contained within another water management document(s).

(25) Wholesale public water supplier--An individual or entity that for compensation supplies water to another for resale to the public for human consumption. The term does not include an individual or entity that supplies water to itself or its employees or tenants as an incident of that employee service or tenancy when that water is not resold to or used by others, or an individual or entity that conveys water to another individual or entity, but does not own the right to the water which is conveyed, whether or not for a delivery fee.

(26) Wholesale use--Water sold from one entity or public water supplier to other retail water purveyors for resale to individual customers.

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**Source Note:** The provisions of this §288.1 adopted to be effective May 3, 1993, 18 TexReg 2558; amended to be effective February 21, 1999, 24 TexReg 949; amended to be effective April 27, 2000, 25 TexReg 3544; amended to be effective August 15, 2002, 27 TexReg 7146; amended to be effective October 7, 2004, 29 TexReg 9384; amended to be effective January 10, 2008, 33 TexReg 193; amended to be effective December 6, 2012, 37 TexReg 9515; amended to be effective August 16, 2018, 43 TexReg 5218

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<b><u>TITLE 30</u></b>	ENVIRONMENTAL QUALITY
<b><u>PART 1</u></b>	TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
<b><u>CHAPTER 288</u></b>	WATER CONSERVATION PLANS, DROUGHT CONTINGENCY PLANS, GUIDELINES AND REQUIREMENTS
<b><u>SUBCHAPTER A</u></b>	WATER CONSERVATION PLANS
<b>RULE §288.2</b>	<b>Water Conservation Plans for Municipal Uses by Public Water Suppliers</b>

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(a) A water conservation plan for municipal water use by public water suppliers must provide information in response to the following. If the plan does not provide information for each requirement, the public water supplier shall include in the plan an explanation of why the requirement is not applicable.

(1) Minimum requirements. All water conservation plans for municipal uses by public water suppliers must include the following elements:

(A) a utility profile in accordance with the Texas Water Use Methodology, including, but not limited to, information regarding population and customer data, water use data (including total gallons per capita per day (GPCD) and residential GPCD), water supply system data, and wastewater system data;

(B) a record management system which allows for the classification of water sales and uses into the most detailed level of water use data currently available to it, including, if possible, the sectors listed in clauses (i) - (vi) of this subparagraph. Any new billing system purchased by a public water supplier must be capable of reporting detailed water use data as described in clauses (i) - (vi) of this subparagraph:

- (i) residential;
    - (I) single family;
    - (II) multi-family;
  - (ii) commercial;
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- (iii) institutional;
- (iv) industrial;
- (v) agricultural; and,
- (vi) wholesale.

(C) specific, quantified five-year and ten-year targets for water savings to include goals for water loss programs and goals for municipal use in total GPCD and residential GPCD. The goals established by a public water supplier under this subparagraph are not enforceable;

(D) metering device(s), within an accuracy of plus or minus 5.0% in order to measure and account for the amount of water diverted from the source of supply;

(E) a program for universal metering of both customer and public uses of water, for meter testing and repair, and for periodic meter replacement;

(F) measures to determine and control water loss (for example, periodic visual inspections along distribution lines; annual or monthly audit of the water system to determine illegal connections; abandoned services; etc.);

(G) a program of continuing public education and information regarding water conservation;

(H) a water rate structure which is not "promotional," i.e., a rate structure which is cost-based and which does not encourage the excessive use of water;

(I) a reservoir systems operations plan, if applicable, providing for the coordinated operation of reservoirs owned by the applicant within a common watershed or river basin in order to optimize available water supplies; and

(J) a means of implementation and enforcement which shall be evidenced by:

(i) a copy of the ordinance, resolution, or tariff indicating official adoption of the water conservation plan by the water supplier; and

(ii) a description of the authority by which the water supplier will implement and enforce the conservation plan; and

(K) documentation of coordination with the regional water planning groups for the service area of the public water supplier in order to ensure consistency with the appropriate approved regional water plans.

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(2) Additional content requirements. Water conservation plans for municipal uses by public drinking water suppliers serving a current population of 5,000 or more and/or a projected population of 5,000 or more within the next ten years subsequent to the effective date of the plan must include the following elements:

(A) a program of leak detection, repair, and water loss accounting for the water transmission, delivery, and distribution system;

(B) a requirement in every wholesale water supply contract entered into or renewed after official adoption of the plan (by either ordinance, resolution, or tariff), and including any contract extension, that each successive wholesale customer develop and implement a water conservation plan or water conservation measures using the applicable elements in this chapter. If the customer intends to resell the water, the contract between the initial supplier and customer must provide that the contract for the resale of the water must have water conservation requirements so that each successive customer in the resale of the water will be required to implement water conservation measures in accordance with the provisions of this chapter.

(3) Additional conservation strategies. Any combination of the following strategies shall be selected by the water supplier, in addition to the minimum requirements in paragraphs (1) and (2) of this subsection, if they are necessary to achieve the stated water conservation goals of the plan. The commission may require that any of the following strategies be implemented by the water supplier if the commission determines that the strategy is necessary to achieve the goals of the water conservation plan:

(A) conservation-oriented water rates and water rate structures such as uniform or increasing block rate schedules, and/or seasonal rates, but not flat rate or decreasing block rates;

(B) adoption of ordinances, plumbing codes, and/or rules requiring water-conserving plumbing fixtures to be installed in new structures and existing structures undergoing substantial modification or addition;

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(C) a program for the replacement or retrofit of water-conserving plumbing fixtures in existing structures;

(D) reuse and/or recycling of wastewater and/or graywater;

(E) a program for pressure control and/or reduction in the distribution system and/or for customer connections;

(F) a program and/or ordinance(s) for landscape water management;

(G) a method for monitoring the effectiveness and efficiency of the water conservation plan; and

(H) any other water conservation practice, method, or technique which the water supplier shows to be appropriate for achieving the stated goal or goals of the water conservation plan.

(b) A water conservation plan prepared in accordance with 31 TAC §363.15 (relating to Required Water Conservation Plan) of the Texas Water Development Board and substantially meeting the requirements of this section and other applicable commission rules may be submitted to meet application requirements in accordance with a memorandum of understanding between the commission and the Texas Water Development Board.

(c) A public water supplier for municipal use shall review and update its water conservation plan, as appropriate, based on an assessment of previous five-year and ten-year targets and any other new or updated information. The public water supplier for municipal use shall review and update the next revision of its water conservation plan every five years to coincide with the regional water planning group.

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**Source Note:** The provisions of this §288.2 adopted to be effective May 3, 1993, 18 TexReg 2558; amended to be effective February 21, 1999, 24 TexReg 949; amended to be effective April 27, 2000, 25 TexReg 3544; amended to be effective October 7, 2004, 29 TexReg 9384; amended to be effective December 6, 2012, 37 TexReg 9515

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<b><u>TITLE 30</u></b>	ENVIRONMENTAL QUALITY
<b><u>PART 1</u></b>	TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
<b><u>CHAPTER 288</u></b>	WATER CONSERVATION PLANS, DROUGHT CONTINGENCY PLANS, GUIDELINES AND REQUIREMENTS
<b><u>SUBCHAPTER A</u></b>	WATER CONSERVATION PLANS
<b>RULE §288.5</b>	<b>Water Conservation Plans for Wholesale Water Suppliers</b>

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A water conservation plan for a wholesale water supplier must provide information in response to each of the following paragraphs. If the plan does not provide information for each requirement, the wholesale water supplier shall include in the plan an explanation of why the requirement is not applicable.

(1) Minimum requirements. All water conservation plans for wholesale water suppliers must include the following elements:

(A) a description of the wholesaler's service area, including population and customer data, water use data, water supply system data, and wastewater data;

(B) specific, quantified five-year and ten-year targets for water savings including, where appropriate, target goals for municipal use in gallons per capita per day for the wholesaler's service area, maximum acceptable water loss, and the basis for the development of these goals. The goals established by wholesale water suppliers under this subparagraph are not enforceable;

(C) a description as to which practice(s) and/or device(s) will be utilized to measure and account for the amount of water diverted from the source(s) of supply;

(D) a monitoring and record management program for determining water deliveries, sales, and losses;

(E) a program of metering and leak detection and repair for the wholesaler's water storage, delivery, and distribution system;

(F) a requirement in every water supply contract entered into or renewed after official adoption of the water conservation plan, and including any contract extension, that each successive wholesale customer develop and implement a water conservation plan or water conservation measures using the applicable elements of this chapter. If the customer intends to resell the water, then the contract between the initial supplier and customer must provide

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that the contract for the resale of the water must have water conservation requirements so that each successive customer in the resale of the water will be required to implement water conservation measures in accordance with applicable provisions of this chapter;

(G) a reservoir systems operations plan, if applicable, providing for the coordinated operation of reservoirs owned by the applicant within a common watershed or river basin. The reservoir systems operations plans shall include optimization of water supplies as one of the significant goals of the plan;

(H) a means for implementation and enforcement, which shall be evidenced by a copy of the ordinance, rule, resolution, or tariff, indicating official adoption of the water conservation plan by the water supplier; and a description of the authority by which the water supplier will implement and enforce the conservation plan; and

(I) documentation of coordination with the regional water planning groups for the service area of the wholesale water supplier in order to ensure consistency with the appropriate approved regional water plans.

(2) Additional conservation strategies. Any combination of the following strategies shall be selected by the water wholesaler, in addition to the minimum requirements of paragraph (1) of this section, if they are necessary in order to achieve the stated water conservation goals of the plan. The commission may require by commission order that any of the following strategies be implemented by the water supplier if the commission determines that the strategies are necessary in order for the conservation plan to be achieved:

(A) conservation-oriented water rates and water rate structures such as uniform or increasing block rate schedules, and/or seasonal rates, but not flat rate or decreasing block rates;

(B) a program to assist agricultural customers in the development of conservation pollution prevention and abatement plans;

(C) a program for reuse and/or recycling of wastewater and/or graywater; and

(D) any other water conservation practice, method, or technique which the wholesaler shows to be appropriate for achieving the stated goal or goals of the water conservation plan.

(3) Review and update requirements. The wholesale water supplier shall review and update its water conservation plan, as appropriate, based on an assessment of previous five-year and ten-year targets and any other new or updated information. A wholesale water supplier shall review and update the next revision of its water conservation plan every five years to coincide with the regional water planning group.

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**Source Note:** The provisions of this §288.5 adopted to be effective May 3, 1993, 18 TexReg 2558; amended to be effective February 21, 1999, 24 TexReg 949; amended to be effective April 27, 2000, 25 TexReg 3544; amended to be effective October 7, 2004, 29 TexReg 9384; amended to be effective December 6, 2012, 37 TexReg 9515

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## APPENDIX B

### TEXAS ADMINISTRATIVE CODE TITLE 30 CHAPTER 288

TCEQ rules governing development of water conservation plans are contained in Title 30, Chapter 288, Subchapter A of the Texas Administrative Code, which is included in this Appendix for reference.

The water conservation plan elements required by TCEQ water conservation rules that are covered in this drought contingency plan are listed below.

#### Minimum Drought Contingency Plan Requirements for Public Water Suppliers

- **288.20(a)(1)(A)** – Provisions to Inform Public and Provide Opportunity for Public Input - Section 2
- **288.20(a)(1)(B)** – Program for Continuing Public Education and Information – Section 2
- **288.20(a)(1)(C)** –Coordination with Regional Water Planning Groups – Section 2
- **288.20(a)(1)(D)** – Description of Information to Be Monitored and Criteria for the Initiation and Termination of Water Resource Management Stages – Sections 2
- **288.20(a)(1)(E)** – Stages for Implementation of Measures in Response to Situations – Section 3
- **288.20(a)(1)(F)** – Specific, Quantified Targets for Water Use Reductions During Water Shortages – Section 3
- **288.20(a)(1)(G)** – Specific Water Supply or Water Demand Measures to Be Implemented at Each Stage of the Plan – Section 3
- **288.20(a)(1)(H)** – Procedures for Initiation and Termination of Drought Contingency and Water Emergency Response Stages – Section 2
- **288.20(a)(1)(I)** – Description of Procedures to Be Followed for Granting Variances to the Plan – Section 2
- **288.20(a)(1)(J)** – Procedures for Enforcement of Mandatory Water Use Restrictions – Section 2
- **288.20(b)** – TCEQ Notification of Implementation of Mandatory Provisions – Sections 2 and 3
- **288.20(c)** – Review of Drought Contingency and Water Emergency Response Plan Every Five (5) Years – Section 2

#### Minimum Drought Contingency Plan Requirements for Wholesale Water Suppliers

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- **288.22(a)(1)** – Provisions to Inform the Public and Provide Opportunity for Public Input – Section 2
  - **288.22(a)(2)** – Coordination with the Regional Water Planning Groups – Section 2
  - **288.22(a)(3)** – Criteria for Initiation and Termination of Drought Stages – Section 3
  - **288.22(a)(4)** – Drought and Emergency Response Stages – Section 3
  - **288.22(a)(5)** – Procedures for Initiation and Termination of Drought Stages – Section 2
  - **288.22(a)(6)** – Specific, Quantified Targets for Water Use Reductions During Water Shortages – Section 3
  - **288.22(a)(7)** – Specific Water Supply or Water Demand Management Measures to be Implemented during Each Drought Stage – Section 3
  - **288.22(a)(8)** – Provision in Wholesale Contracts to Require Water Distribution According to Texas Water Code Section §11.039 – Sections 2 and 3
  - **288.22(a)(9)** – Procedures for Granting Variances to the Plan - Section 2
  - **288.22(a)(10)** - Procedures for Enforcement of Mandatory Restrictions – Section 2
  - **288.22(b)** – TCEQ Notification of Implementation of Mandatory Measures – Sections 2 and 3
  - **288.22(c)** – Review and Update of the Plan – Section 2
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<u><a href="#">TITLE 30</a></u>	ENVIRONMENTAL QUALITY
<u><a href="#">PART 1</a></u>	TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
<u><a href="#">CHAPTER 288</a></u>	WATER CONSERVATION PLANS, DROUGHT CONTINGENCY PLANS, GUIDELINES AND REQUIREMENTS
<u><a href="#">SUBCHAPTER B</a></u>	DROUGHT CONTINGENCY PLANS
<b>RULE §288.20</b>	<b>Drought Contingency Plans for Municipal Uses by Public Water Suppliers</b>

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(a) A drought contingency plan for a retail public water supplier, where applicable, must include the following minimum elements.

(1) Minimum requirements. Drought contingency plans must include the following minimum elements.

(A) Preparation of the plan shall include provisions to actively inform the public and affirmatively provide opportunity for public input. Such acts may include, but are not limited to, having a public meeting at a time and location convenient to the public and providing written notice to the public concerning the proposed plan and meeting.

(B) Provisions shall be made for a program of continuing public education and information regarding the drought contingency plan.

(C) The drought contingency plan must document coordination with the regional water planning groups for the service area of the retail public water supplier to ensure consistency with the appropriate approved regional water plans.

(D) The drought contingency plan must include a description of the information to be monitored by the water supplier, and specific criteria for the initiation and termination of drought response stages, accompanied by an explanation of the rationale or basis for such triggering criteria.

(E) The drought contingency plan must include drought or emergency response stages providing for the implementation of measures in response to at least the following situations:

- (i) reduction in available water supply up to a repeat of the drought of record;
  - (ii) water production or distribution system limitations;
-



(iii) supply source contamination; or

(iv) system outage due to the failure or damage of major water system components (e.g., pumps).

(F) The drought contingency plan must include specific, quantified targets for water use reductions to be achieved during periods of water shortage and drought. The entity preparing the plan shall establish the targets. The goals established by the entity under this subparagraph are not enforceable.

(G) The drought contingency plan must include the specific water supply or water demand management measures to be implemented during each stage of the plan including, but not limited to, the following:

(i) curtailment of non-essential water uses; and

(ii) utilization of alternative water sources and/or alternative delivery mechanisms with the prior approval of the executive director as appropriate (e.g., interconnection with another water system, temporary use of a non-municipal water supply, use of reclaimed water for non-potable purposes, etc.).

(H) The drought contingency plan must include the procedures to be followed for the initiation or termination of each drought response stage, including procedures for notification of the public.

(I) The drought contingency plan must include procedures for granting variances to the plan.

(J) The drought contingency plan must include procedures for the enforcement of mandatory water use restrictions, including specification of penalties (e.g., fines, water rate surcharges, discontinuation of service) for violations of such restrictions.

(2) Privately-owned water utilities. Privately-owned water utilities shall prepare a drought contingency plan in accordance with this section and incorporate such plan into their tariff.

(3) Wholesale water customers. Any water supplier that receives all or a portion of its water supply from another water supplier shall consult with that supplier and shall include in the drought contingency plan appropriate provisions for responding to reductions in that water supply.

(b) A wholesale or retail water supplier shall notify the executive director within five business days of the implementation of any mandatory provisions of the drought contingency plan.

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(c) The retail public water supplier shall review and update, as appropriate, the drought contingency plan, at least every five years, based on new or updated information, such as the adoption or revision of the regional water plan.

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Source Note: The provisions of this §288.20 adopted to be effective February 21, 1999, 24 TexReg 949; amended to be effective April 27, 2000, 25 TexReg 3544; amended to be effective October 7, 2004, 29 TexReg 9384

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<u><a href="#">TITLE 30</a></u>	ENVIRONMENTAL QUALITY
<u><a href="#">PART 1</a></u>	TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
<u><a href="#">CHAPTER 288</a></u>	WATER CONSERVATION PLANS, DROUGHT CONTINGENCY PLANS, GUIDELINES AND REQUIREMENTS
<u><a href="#">SUBCHAPTER B</a></u>	DROUGHT CONTINGENCY PLANS
<b>RULE §288.22</b>	<b>Drought Contingency Plans for Wholesale Water Suppliers</b>

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(a) A drought contingency plan for a wholesale water supplier must include the following minimum elements.

(1) Preparation of the plan shall include provisions to actively inform the public and to affirmatively provide opportunity for user input in the preparation of the plan and for informing wholesale customers about the plan. Such acts may include, but are not limited to, having a public meeting at a time and location convenient to the public and providing written notice to the public concerning the proposed plan and meeting.

(2) The drought contingency plan must document coordination with the regional water planning groups for the service area of the wholesale public water supplier to ensure consistency with the appropriate approved regional water plans.

(3) The drought contingency plan must include a description of the information to be monitored by the water supplier and specific criteria for the initiation and termination of drought response stages, accompanied by an explanation of the rationale or basis for such triggering criteria.

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(4) The drought contingency plan must include a minimum of three drought or emergency response stages providing for the implementation of measures in response to water supply conditions during a repeat of the drought-of-record.

(5) The drought contingency plan must include the procedures to be followed for the initiation or termination of drought response stages, including procedures for notification of wholesale customers regarding the initiation or termination of drought response stages.

(6) The drought contingency plan must include specific, quantified targets for water use reductions to be achieved during periods of water shortage and drought. The entity preparing the plan shall establish the targets. The goals established by the entity under this paragraph are not enforceable.

(7) The drought contingency plan must include the specific water supply or water demand management measures to be implemented during each stage of the plan including, but not limited to, the following:

(A) pro rata curtailment of water deliveries to or diversions by wholesale water customers as provided in Texas Water Code, §11.039; and

(B) utilization of alternative water sources with the prior approval of the executive director as appropriate (e.g., interconnection with another water system, temporary use of a non-municipal water supply, use of reclaimed water for non-potable purposes, etc.).

(8) The drought contingency plan must include a provision in every wholesale water contract entered into or renewed after adoption of the plan, including contract extensions, that in case of a shortage of water resulting from drought, the water to be distributed shall be divided in accordance with Texas Water Code, §11.039.

(9) The drought contingency plan must include procedures for granting variances to the plan.

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(10) The drought contingency plan must include procedures for the enforcement of any mandatory water use restrictions including specification of penalties (e.g., liquidated damages, water rate surcharges, discontinuation of service) for violations of such restrictions.

(b) The wholesale public water supplier shall notify the executive director within five business days of the implementation of any mandatory provisions of the drought contingency plan.

(c) The wholesale public water supplier shall review and update, as appropriate, the drought contingency plan, at least every five years, based on new or updated information, such as adoption or revision of the regional water plan.

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**Source Note:** The provisions of this §288.22 adopted to be effective February 21, 1999, 24 TexReg 949; amended to be effective April 27, 2000, 25 TexReg 3544; amended to be effective October 7, 2004, 29 TexReg 9384

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# **Appendix C**

## **TCEQ Water Utility Profile**

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*The following appendix contains the form TCEQ-10218 and/or TCEQ-20162.*

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## Texas Commission on Environmental Quality

Water Availability Division

MC-160, P.O. Box 13087 Austin, Texas 78711-3087

Telephone (512) 239-4600, FAX (512) 239-2214

### Utility Profile and Water Conservation Plan Requirements for Municipal Water Use by Retail Public Water Suppliers

This form is provided to assist retail public water suppliers in water conservation plan assistance in completing this form or in developing your plan, please contact the Conservation staff of the Resource Protection Team in the Water Availability Division at (512) 239-4600.

*Water users can find best management practices (BMPs) at the Texas Water Development Board's website <http://www.twdb.texas.gov/conservation/BMPs/index.asp>. The practices are broken out into sectors such as Agriculture, Commercial and Institutional, Industrial, Municipal and Wholesale. BMPs are voluntary measures that water users use to develop the required components of Title 30, Texas Administrative Code, Chapter 288. BMPs can also be implemented in addition to the rule requirements to achieve water conservation goals.*

#### Contact Information

Name of Water Supplier:	<u>Click to add text</u>
Address:	_____
Telephone Number:	( ) _____ Fax: ( ) _____
Water Right No.(s):	_____
Regional Water Planning Group:	_____
Water Conservation Coordinator (or person responsible for implementing conservation program):	_____ Phone: ( ) _____
Form Completed by:	_____
Title:	_____
Signature:	_____ Date: / / _____

**A water conservation plan for municipal use by retail public water suppliers must include the following requirements (as detailed in 30 TAC Section 288.2). If the plan does not provide information for each requirement, you must include in the plan an explanation of why the requirement is not applicable.**

# Utility Profile

## I. POPULATION AND CUSTOMER DATA

### A. *Population and Service Area Data*

1. Attach a copy of your service-area map and, if applicable, a copy of your Certificate of Convenience and Necessity (CCN).
2. Service area size (in square miles):  
(Please attach a copy of service-area map)
3. Current population of service area:
4. Current population served for:
  - a. Water
  - b. Wastewater



5. Population served for previous five years:

<i>Year</i>	<i>Population</i>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

6. Projected population for service area in the following decades:

<i>Year</i>	<i>Population</i>
<b>2020</b>	_____
<b>2030</b>	_____
<b>2040</b>	_____
<b>2050</b>	_____
<b>2060</b>	_____

7. List source or method for the calculation of current and projected population size.

*B. Customer Data*

Senate Bill 181 requires that uniform consistent methodologies for calculating water use and conservation be developed and available to retail water providers and certain other water use sectors as a guide for preparation of water use reports, water conservation plans, and reports on water conservation efforts. A water system must provide the most detailed level of customer and water use data available to it, however, any new billing system purchased must be capable of reporting data for each of the sectors listed below. More guidance can be found at: <http://www.twdb.texas.gov/conservation/doc/SB181Guidance.pdf>

1. Quantified 5-year and 10-year goals for water savings:

	<i>Historic 5-year Average</i>	<i>Baseline</i>	<i>5-year goal for year</i>	<i>10-year goal for year</i>
Total GPCD	_____	_____	_____	_____
Residential GPCD	_____	_____	_____	_____
Water Loss GPCD	_____	_____	_____	_____
Water Loss Percentage	_____	_____	_____	_____

**Notes:**

Total GPCD = (Total Gallons in System ÷ Permanent Population) ÷ 365

Residential GPCD = (Gallons Used for Residential Use ÷ Residential Population) ÷ 365

Water Loss GPCD = (Total Water Loss ÷ Permanent Population) ÷ 365

Water Loss Percentage = (Total Water Loss ÷ Total Gallons in System) x 100; or (Water Loss GPCD ÷ Total GPCD) x 100

2. Current number of active connections. Check whether multi-family service is counted as  Residential or  Commercial?

<i>Treated Water Users</i>	<i>Metered</i>	<i>Non-Metered</i>	<i>Totals</i>
Residential	_____	_____	_____
Single-Family	_____	_____	_____
Multi-Family	_____	_____	_____
Commercial	_____	_____	_____
Industrial/Mining	_____	_____	_____
Institutional	_____	_____	_____
Agriculture	_____	_____	_____
Other/Wholesale	_____	_____	_____

3. List the number of new connections per year for most recent three years.

<i>Year</i>			
<i>Treated Water Users</i>			
Residential	_____	_____	_____
Single-Family	_____	_____	_____
Multi-Family	_____	_____	_____
Commercial	_____	_____	_____
Industrial/Mining	_____	_____	_____
Institutional	_____	_____	_____
Agriculture	_____	_____	_____
Other/Wholesale	_____	_____	_____

4. List of annual water use for the five highest volume customers.

<i>Customer</i>	<i>Use (1,000 gal/year)</i>	<i>Treated or Raw Water</i>

**II. WATER USE DATA FOR SERVICE AREA**

*A. Water Accounting Data*

1. List the amount of water use for the previous five years (in 1,000 gallons).

Indicate whether this is  diverted or  treated water.

<i>Year</i>					
<i>Month</i>					
January					
February					
March					
April					
May					
June					
July					
August					
September					
October					
November					
December					
<b>Totals</b>					

2. Describe how the above figures were determined (e.g, from a master meter located at the point of a diversion from the source or located at a point where raw water enters the treatment plant, or from water sales).

- Amount of water (in 1,000 gallons) delivered/sold as recorded by the following account types for the past five years.

<i>Year</i>					
<i>Account Types</i>					
Residential	_____	_____	_____	_____	_____
Single-Family	_____	_____	_____	_____	_____
Multi-Family	_____	_____	_____	_____	_____
Commercial	_____	_____	_____	_____	_____
Industrial/Mining	_____	_____	_____	_____	_____
Institutional	_____	_____	_____	_____	_____
Agriculture	_____	_____	_____	_____	_____
Other/Wholesale	_____	_____	_____	_____	_____

- List the previous records for water loss for the past five years (the difference between water diverted or treated and water delivered or sold).

<i>Year</i>	<i>Amount (gallons)</i>	<i>Percent %</i>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

*B. Projected Water Demands*

- If applicable, attach or cite projected water supply demands from the applicable Regional Water Planning Group for the next ten years using information such as population trends, historical water use, and economic growth in the service area over the next ten years and any additional water supply requirements from such growth.

**III. WATER SUPPLY SYSTEM DATA**

*A. Water Supply Sources*

- List all current water supply sources and the amounts authorized (in acre feet) with each.

<i>Water Type</i>	<i>Source</i>	<i>Amount Authorized</i>
Surface Water	_____	_____

Groundwater \_\_\_\_\_  
 Other \_\_\_\_\_

*B. Treatment and Distribution System (if providing treated water)*

1. Design daily capacity of system (MGD):
2. Storage capacity (MGD):
  - a. Elevated
  - b. Ground
3. If surface water, do you recycle filter backwash to the head of the plant?  
 Yes     No    If yes, approximate amount (MGD):

**IV. WASTEWATER SYSTEM DATA**

*A. Wastewater System Data (if applicable)*

1. Design capacity of wastewater treatment plant(s) (MGD):
2. Treated effluent is used for  on-site irrigation,  off-site irrigation, for  plant wash-down, and/or for  chlorination/dechlorination.  
  
 If yes, approximate amount (in gallons per month):
3. Briefly describe the wastewater system(s) of the area serviced by the water utility. Describe how treated wastewater is disposed. Where applicable, identify treatment plant(s) with the TCEQ name and number, the operator, owner, and the receiving stream if wastewater is discharged.

*B. Wastewater Data for Service Area (if applicable)*

1. Percent of water service area served by wastewater system:        %
2. Monthly volume treated for previous five years (in 1,000 gallons):

<i>Year</i>					
<i>Month</i>					
January	_____	_____	_____	_____	_____
February	_____	_____	_____	_____	_____
March	_____	_____	_____	_____	_____
April	_____	_____	_____	_____	_____

May	_____	_____	_____	_____	_____
June	_____	_____	_____	_____	_____
July	_____	_____	_____	_____	_____
August	_____	_____	_____	_____	_____
September	_____	_____	_____	_____	_____
October	_____	_____	_____	_____	_____
November	_____	_____	_____	_____	_____
December	_____	_____	_____	_____	_____
<b>Totals</b>	_____	_____	_____	_____	_____

# Water Conservation Plan

In addition to the utility profile, please attach the following as required by Title 30, Texas Administrative Code, §288.2. Note: If the water conservation plan does not provide information for each requirement, an explanation must be included as to why the requirement is not applicable.

## *A. Record Management System*

The water conservation plan must include a record management system which allows for the classification of water sales and uses in to the most detailed level of water use data currently available to it, including if possible, the following sectors: residential (single and multi-family), commercial.

## *B. Specific, Quantified 5 & 10-Year Targets*

The water conservation plan must include specific, quantified five-year and ten-year targets for water savings to include goals for water loss programs and goals for municipal use in gallons per capita per day. Note that the goals established by a public water supplier under this subparagraph are not enforceable. These goals must be updated during the five-year review and submittal.

## *C. Measuring and Accounting for Diversions*

The water conservation plan must include a statement about the water suppliers metering device(s), within an accuracy of plus or minus 5.0% in order to measure and account for the amount of water diverted from the source of supply.

## *D. Universal Metering*

The water conservation plan must include and a program for universal metering of both customer and public uses of water, for meter testing and repair, and for periodic meter replacement.

## *E. Measures to Determine and Control Water Loss*

The water conservation plan must include measures to determine and control water loss (for example, periodic visual inspections along distribution lines; annual or monthly audit of the water system to determine illegal connections; abandoned services; etc.).

## *F. Continuing Public Education & Information*

The water conservation plan must include a description of the program of continuing public education and information regarding water conservation by the water supplier.

## *G. Non-Promotional Water Rate Structure*

The water supplier must have a water rate structure which is not “promotional,” i.e., a rate structure which is cost-based and which does not encourage the excessive use of water. This rate structure must be listed in the water conservation plan.

## *H. Reservoir Systems Operations Plan*

The water conservation plan must include a reservoir systems operations plan, if applicable, providing for the coordinated operation of reservoirs owned by the applicant within a common watershed or river basin in order to optimize available water supplies.

*I. Enforcement Procedure and Plan Adoption*

The water conservation plan must include a means for implementation and enforcement, which shall be evidenced by a copy of the ordinance, rule, resolution, or tariff, indicating official adoption of the water conservation plan by the water supplier; and a description of the authority by which the water supplier will implement and enforce the conservation plan.

*J. Coordination with the Regional Water Planning Group(s)*

The water conservation plan must include documentation of coordination with the regional water planning groups for the service area of the public water supplier in order to ensure consistency with the appropriate approved regional water plans.

*K. Plan Review and Update*

A public water supplier for municipal use shall review and update its water conservation plan, as appropriate, based on an assessment of previous five-year and ten-year targets and any other new or updated information. The public water supplier for municipal use shall review and update the next revision of its water conservation plan not later than May 1, 2009, and every five years after that date to coincide with the regional water planning group. The revised plan must also include an implementation report.

**VI. ADDITIONAL REQUIREMENTS FOR LARGE SUPPLIERS**

Required of suppliers serving population of 5,000 or more or a projected population of 5,000 or more within the next ten years:

*A. Leak Detection and Repair*

The plan must include a description of the program of leak detection, repair, and water loss accounting for the water transmission, delivery, and distribution system in order to control unaccounted for uses of water.

*B. Contract Requirements*

A requirement in every wholesale water supply contract entered into or renewed after official adoption of the plan (by either ordinance, resolution, or tariff), and including any contract extension, that each successive wholesale customer develop and implement a water conservation plan or water conservation measures using the applicable elements in this chapter. If the customer intends to resell the water, the contract between the initial supplier and customer must provide that the contract for the resale of the water must have water conservation requirements so that each successive customer in the resale of the water will be required to implement water conservation measures in accordance with the provisions of this chapter.

**VII. ADDITIONAL CONSERVATION STRATEGIES**



Any combination of the following strategies shall be selected by the water supplier, in addition to the minimum requirements of 30 TAC §288.2(1), if they are necessary in order to achieve the stated water conservation goals of the plan. The commission may require by commission order that any of the following strategies be implemented by the water supplier if the commission determines that the strategies are necessary in order for the conservation plan to be achieved:

1. Conservation-oriented water rates and water rate structures such as uniform or increasing block rate schedules, and/or seasonal rates, but not flat rate or decreasing block rates;
2. Adoption of ordinances, plumbing codes, and/or rules requiring water conserving plumbing fixtures to be installed in new structures and existing structures undergoing substantial modification or addition;
3. A program for the replacement or retrofit of water-conserving plumbing fixtures in existing structures;
4. A program for reuse and/or recycling of wastewater and/or graywater;
5. A program for pressure control and/or reduction in the distribution system and/or for customer connections;
6. A program and/or ordinance(s) for landscape water management;
7. A method for monitoring the effectiveness and efficiency of the water conservation plan; and
8. Any other water conservation practice, method, or technique which the water supplier shows to be appropriate for achieving the stated goal or goals of the water conservation plan.

#### **VIII. WATER CONSERVATION PLANS SUBMITTED WITH A WATER RIGHT APPLICATION FOR NEW OR ADDITIONAL STATE WATER**

Water Conservation Plans submitted with a water right application for New or Additional State Water must include data and information which:

1. support the applicant's proposed use of water with consideration of the water conservation goals of the water conservation plan;
2. evaluates conservation as an alternative to the proposed appropriation; and
3. evaluates any other feasible alternative to new water development including, but not limited to, waste prevention, recycling and reuse, water transfer and marketing, regionalization, and optimum water management practices and procedures.

Additionally, it shall be the burden of proof of the applicant to demonstrate that no feasible alternative to the proposed appropriation exists and that the requested amount of appropriation is necessary and reasonable for the proposed use.



# Texas Commission on Environmental Quality

## Water Availability Division

MC-160, P.O. Box 13087 Austin, Texas 78711-3087

Telephone (512) 239-4600, FAX (512) 239-2214

### Utility Profile and Water Conservation Plan Requirements for Wholesale Public Water Suppliers

This form is provided to assist wholesale public water suppliers in water conservation plan development. If you need assistance in completing this form or in developing your plan, please contact the Conservation staff of the Resource Protection Team in the Water Availability Division at (512) 239-4600.

*Water users can find best management practices (BMPs) at the Texas Water Development Board's website <http://www.twdb.texas.gov/conservation/BMPs/index.asp>. The practices are broken out into sectors such as Agriculture, Commercial and Institutional, Industrial, Municipal and Wholesale. BMPs are voluntary measures that water users use to develop the required components of Title 30, Texas Administrative Code, Chapter 288. BMPs can also be implemented in addition to the rule requirements to achieve water conservation goals.*

#### Contact Information

Name: Click to add text

Address: \_\_\_\_\_

Telephone Number: (    ) \_\_\_\_\_ Fax: (    ) \_\_\_\_\_

Water Right No.(s): \_\_\_\_\_

Regional Water Planning Group: \_\_\_\_\_

Person responsible for implementing conservation program: \_\_\_\_\_ Phone: (    ) \_\_\_\_\_

Form Completed By: \_\_\_\_\_

Title: \_\_\_\_\_

Signature: \_\_\_\_\_ Date:    /    / \_\_\_\_\_

**A water conservation plan for wholesale public water suppliers must include the following requirements (as detailed in 30 TAC Section 288.5). If the plan does not provide information for each requirement, you must include in the plan an explanation of why the requirement is not applicable.**

# Utility Profile

## I. WHOLESALE SERVICE AREA POPULATION AND CUSTOMER DATA

### A. Population and Service Area Data:

1. Service area size (in square miles):

(Please attach a copy of service-area map)

2. Current population of service area:

3. Current population served for:

- a. Water

- b. Wastewater

4. Population served for previous five years:

<i>Year</i>	<i>Population</i>

5. Projected population for service area in the following decades:

<i>Year</i>	<i>Population</i>
2020	
2030	
2040	
2050	
2060	

6. List source or method for the calculation of current and projected population size.

### B. Customer Data

List (or attach) the names of all wholesale customers, amount of annual contract, and amount of annual use for each customer for the previous year:

<i>Wholesale Customer</i>	<i>Contracted Amount (Acre-feet)</i>	<i>Previous Year Amount of Water Delivered (acre-feet)</i>


**II. WATER USE DATA FOR SERVICE AREA**

*A. Water Delivery*

Indicate if the water provided under wholesale contracts is treated or raw water and the annual amounts for the previous five years (in acre feet):

<i>Year</i>	<i>Treated Water</i>	<i>Raw Water</i>
<b>Totals</b>		

*B. Water Accounting Data*

- Total amount of water diverted at the point of diversion(s) for the previous five years (in acre-feet) for all water uses:

<i>Year</i>					
<i>Month</i>					
January					
February					
March					
April					
May					
June					
July					
August					
September					
October					
November					
December					

**Totals** \_\_\_\_\_

2. Wholesale population served and total amount of water diverted for **municipal use** for the previous five years (in acre-feet):

<i>Year</i>	<i>Total Population Served</i>	<i>Total Annual Water Diverted for Municipal Use</i>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

*C. Projected Water Demands*

If applicable, project and attach water supply demands for the next ten years using information such as population trends, historical water use, and economic growth in the service area over the next ten years and any additional water supply requirements from such growth.

**III. WATER SUPPLY SYSTEM DATA**

*A. Projected Water Demands*

List all current water supply sources and the amounts authorized (in acre feet) with each.

<i>Water Type</i>	<i>Source</i>	<i>Amount Authorized</i>
Surface Water	_____	_____
Groundwater	_____	_____
Other	_____	_____

*B. Treatment and Distribution System (if providing treated water)*

1. Design daily capacity of system (MGD):
  
2. Storage capacity (MGD):
  - a. Elevated
  - b. Ground

3. Please attach a description of the water system. Include the number of treatment plants, wells, and storage tanks

**IV. WASTEWATER SYSTEM DATA**

*A. Wastewater System Data (if applicable)*

1. Design capacity of wastewater treatment plant(s) (MGD):
  
2. Briefly describe the wastewater system(s) of the area serviced by the wholesale public water supplier. Describe how treated wastewater is disposed. Where applicable, identify treatment plant(s) with the TCEQ name and number, the operator, owner, and the receiving stream if wastewater is discharged.

*B. Wastewater Data for Service Area (if applicable)*

1. Percent of water service area served by wastewater system:        %
  
2. Monthly volume treated for previous five years (in 1,000 gallons):

<i>Year</i>					
<i>Month</i>					
January	_____	_____	_____	_____	_____
February	_____	_____	_____	_____	_____
March	_____	_____	_____	_____	_____
April	_____	_____	_____	_____	_____
May	_____	_____	_____	_____	_____
June	_____	_____	_____	_____	_____
July	_____	_____	_____	_____	_____
August	_____	_____	_____	_____	_____
September	_____	_____	_____	_____	_____
October	_____	_____	_____	_____	_____
November	_____	_____	_____	_____	_____
December	_____	_____	_____	_____	_____
<b>Totals</b>	_____	_____	_____	_____	_____

# Water Conservation Plan

In addition to the description of the wholesaler's service area (profile from above), a water conservation plan for a wholesale public water supplier must include, at a minimum, additional information as required by Title 30, Texas Administrative Code, Chapter 288.5. Note: If the water conservation plan does not provide information for each requirement an explanation must be included as to why the requirement is not applicable.

## *A. Specific, Quantified 5 & 10-Year Targets*

The water conservation plan must include specific, quantified 5-year and 10-year targets for water savings including, where appropriate, target goals for municipal use in gallons per capita per day for the wholesaler's service area, maximum acceptable water loss, and the basis for the development of these goals. Note that the goals established by a wholesale water supplier under this subparagraph are not enforceable. These goals must be updated during the 5-year review and submittal.

## *B. Measuring and Accounting for Diversions*

The water conservation plan must include a description as to which practice(s) and/or device(s) will be utilized to measure and account for the amount of water diverted from the source(s) of supply.

## *C. Record Management Program*

The water conservation plan must include a monitoring and record management program for determining water deliveries, sales, and losses.

## *D. Metering/Leak-Detection and Repair Program*

The water conservation plan must include a program of metering and leak detection and repair for the wholesaler's water storage, delivery, and distribution system.

## *E. Contract Requirements for Successive Customer Conservation*

The water conservation plan must include a requirement in every water supply contract entered into or renewed after official adoption of the water conservation plan, and including any contract extension, that each successive wholesale customer develop and implement a water conservation plan or water conservation measures using the applicable elements of Title 30 TAC Chapter 288. If the customer intends to resell the water, then the contract between the initial supplier and customer must provide that the contract for the resale of the water must have water conservation requirements so that each successive customer in the resale of the water will be required to implement water conservation measures in accordance with the provisions of this chapter.

## *F. Reservoir Systems Operations Plan*

The water conservation plan must include a reservoir systems operations plan, if applicable, providing for the coordinated operation of reservoirs owned by the applicant within a common watershed or river basin. The reservoir systems operations plan shall include optimization of water supplies as one of the significant goals of the plan.

## *G. Enforcement Procedure and Official Adoption*

The water conservation plan must include a means for implementation and enforcement, which shall be evidenced by a copy of the ordinance, rule, resolution, or tariff, indicating official adoption of the water conservation plan by the water supplier; and a description of the authority by which the water supplier will implement and enforce the conservation plan.

*H. Coordination with the Regional Water Planning Group(s)*

The water conservation plan must include documentation of coordination with the regional water planning groups for the service area of the wholesale water supplier in order to ensure consistency with the appropriate approved regional water plans.

Example statement to be included within the water conservation plan:

*The service area of the \_\_\_\_\_ (name of water supplier) is located within the \_\_\_\_\_ (name of regional water planning area or areas) and \_\_\_\_\_ (name of water supplier) has provided a copy of this water conservation plan to the \_\_\_\_\_ (name of regional water planning group or groups).*

*I. Plan Review and Update*

A wholesale water supplier shall review and update its water conservation plan, as appropriate based on an assessment of previous 5-year and 10-year targets and any other new or updated information. A wholesale water supplier shall review and update the next revision of its water conservation plan no later than May 1, 2009, and every five years after that date to coincide with the regional water planning group. The revised plan must also include an implementation report.

**V. ADDITIONAL CONSERVATION STRATEGIES**

Any combination of the following strategies shall be selected by the water wholesaler, in addition to the minimum requirements of 30 TAC §288.5(1), if they are necessary in order to achieve the stated water conservation goals of the plan. The commission may require by commission order that any of the following strategies be implemented by the water supplier if the commission determines that the strategies are necessary in order for the conservation plan to be achieved:

1. Conservation-oriented water rates and water rate structures such as uniform or increasing block rate schedules, and/or seasonal rates, but not flat rate or decreasing block rates;
2. A program to assist agricultural customers in the development of conservation, pollution prevention and abatement plans;
3. A program for reuse and/or recycling of wastewater and/or graywater;
4. Any other water conservation practice, method, or technique which the wholesaler shows to be appropriate for achieving the stated goal or goals of the water conservation plan.

**VI. WATER CONSERVATION PLANS SUBMITTED WITH A WATER RIGHT APPLICATION FOR NEW OR ADDITIONAL STATE WATER**

Water Conservation Plans submitted with a water right application for New or Additional State Water must include data and information which:



1. support the applicant's proposed use of water with consideration of the water conservation goals of the water conservation plan;
2. evaluates conservation as an alternative to the proposed appropriation; and
3. evaluates any other feasible alternative to new water development including, but not limited to, waste prevention, recycling and reuse, water transfer and marketing, regionalization, and optimum water management practices and procedures.

Additionally, it shall be the burden of proof of the applicant to demonstrate that no feasible alternative to the proposed appropriation exists and that the requested amount of appropriation is necessary and reasonable for the proposed use.

# **Appendix D**

## **NTMWD Member City and Customer Annual Water Conservation Report**

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*The following appendix contains a blank copy of the NTMWD Member City and Customer Annual Water Conservation Report. This is updated and reviewed by NTMWD on an annual basis.*

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**APPENDIX D**  
**NTMWD MEMBER CITY AND CUSTOMER WATER CONSERVATION REPORT**  
**Due: March 31 of every year**

**Contact Information**

TWDB Survey Number: \_\_\_\_\_  
 Name of System: \_\_\_\_\_  
 PWS ID: \_\_\_\_\_  
 Contact Name: \_\_\_\_\_  
 Title: \_\_\_\_\_  
 Email Address: \_\_\_\_\_  
 Telephone Number: \_\_\_\_\_  
 Year Covered: \_\_\_\_\_  
 Days in Year: \_\_\_\_\_

**Water System Information**

Estimated Water Service Area Population: \_\_\_\_\_ **Source:** \_\_\_\_\_  
 # of Backflow Preventers: \_\_\_\_\_

***Peak Day Usage***

Delivery Point	<b>Total System</b>	_____
Peak Day (MG)		_____
Average Day (MG)		_____
Peak/Average Day Ratio		_____
Firm Pumping Capacity (MGD)		_____
Storage Volume (MG)		_____

***Authorized Consumption and Water Loss***

Total System Input Volume:	_____	
Billed Metered:	_____	
Billed Unmetered (MG):	_____	<b>Description:</b> _____
Unbilled Metered (MG):	_____	<b>Description:</b> _____
Unbilled Unmetered (MG):	_____	<b>Description:</b> _____
Total Authorized Consumption:	_____	
Water Loss (MG):	_____	
Water Loss (gpcd):	_____	
Water Loss (percent):	_____	

***Per Capita Use (Gallons per person per day)***

Total Use (MG)	_____
Residential Use (MG)	_____
Municipal Use (MG)	_____
ICIM Use (MG)	_____
Total Per Capita Use (gpcd)	_____
Residential Per Capita Use (gpcd)	_____
Municipal Per Capita Use (gpcd)	_____
ICIM Per Capita Use (gpcd)	_____





**Additional Information**

**Describe Any ICIM (Industrial, Commercial, Institutional & Multi-Family) Practices being Implemented to Improve Water Efficiency**

**Describe any Unusual Circumstances**

**Provide an Update on Progress in Implementation of Conservation Plan**

**What Conservation Measures are Planned for Next Year?**

**Do City Limits Differ Significantly from Water Service Area? If so, explain.**

**Is there any Assistance Requested from the North Texas Municipal Water District?**

**Other?**

**Historical Water Use Data for**

Year	Days in Year	Connections	Estimated Population	Deliveries from NTMWD (MG)	Other Supplies (MG)	Metered Sales by Category (Million Gallons)									
						Residential Single Family	Residential Multi-Family	Public/ Institutional	Commercial	Industrial	Agriculture	Metered Irrigation	Wholesale	Direct Reuse	Total
1995															
1996															
1997															
1998															
1999															
2000															
2001															
2002															
2003															
2004															
2005															
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2011															
2012															
2013															
2014															
2015															
2016															
2017															
2018															
2019															
2020															
2021															
2022															

Note: After 2020, Residential sales were divided into single and multi-family classifications. Historical information from the TWDB Water Use Surveys were incorporated where available. The category of 'Other' was removed and replaced with 'Reuse'. Historical volumes for 'Other' were redistributed into the appropriate category when appropriate. These changes were made to be consistent with TWDB terminology.

Historical Per Capita Use Data and Water Loss for

Year	Estimated Population	Total Use			Residential Use			Municipal Per Capita Use (gpcd)	ICIM Per Capita Use (gpcd)	Authorized Consumption				Water Loss						
		Total Per Capita Use (gpcd)	Total 5-Year Per Capita Goal	Total 10-Year Per Capita Goal	Residential Per Capita Use (gpcd)	Residential 5-Year Per Capita Goal	Residential 10-Year Per Capita Goal			Billed Metered (MG)	Billed Unmetered (MG)	Unbilled Metered (MG)	Unbilled Unmetered (MG)	Water Loss (MG)	Water Loss (gpcd)	Water Loss 5-Year Per Capita Goal	Water Loss 10-Year Per Capita Goal	Water Loss (percentage)	Water Loss (percentage) 5-Year Goal	Water Loss (percentage) 10-Year Goal
1995																				
1996																				
1997																				
1998																				
1999																				
2000																				
2001																				
2002																				
2003																				
2004																				
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2016																				
2017																				
2018																				
2019																				
2020																				
2021																				
2022																				

Note:  
 In-city municipal use = total water supplied less sales to industry, wholesale sales and other sales.  
 After 2017 - Unaccounted Water has been removed and replaced with Water Losses (per TWDB definition). This category is inclusive of real and apparent losses. Categories for authorized consumption were also added; Unbilled metered replaced estimated fire use, unbilled unmetered replaced estimated line flushing, and a new category for billed unmetered sales was added.



# Estimated Historical Population



# Historical Water Use

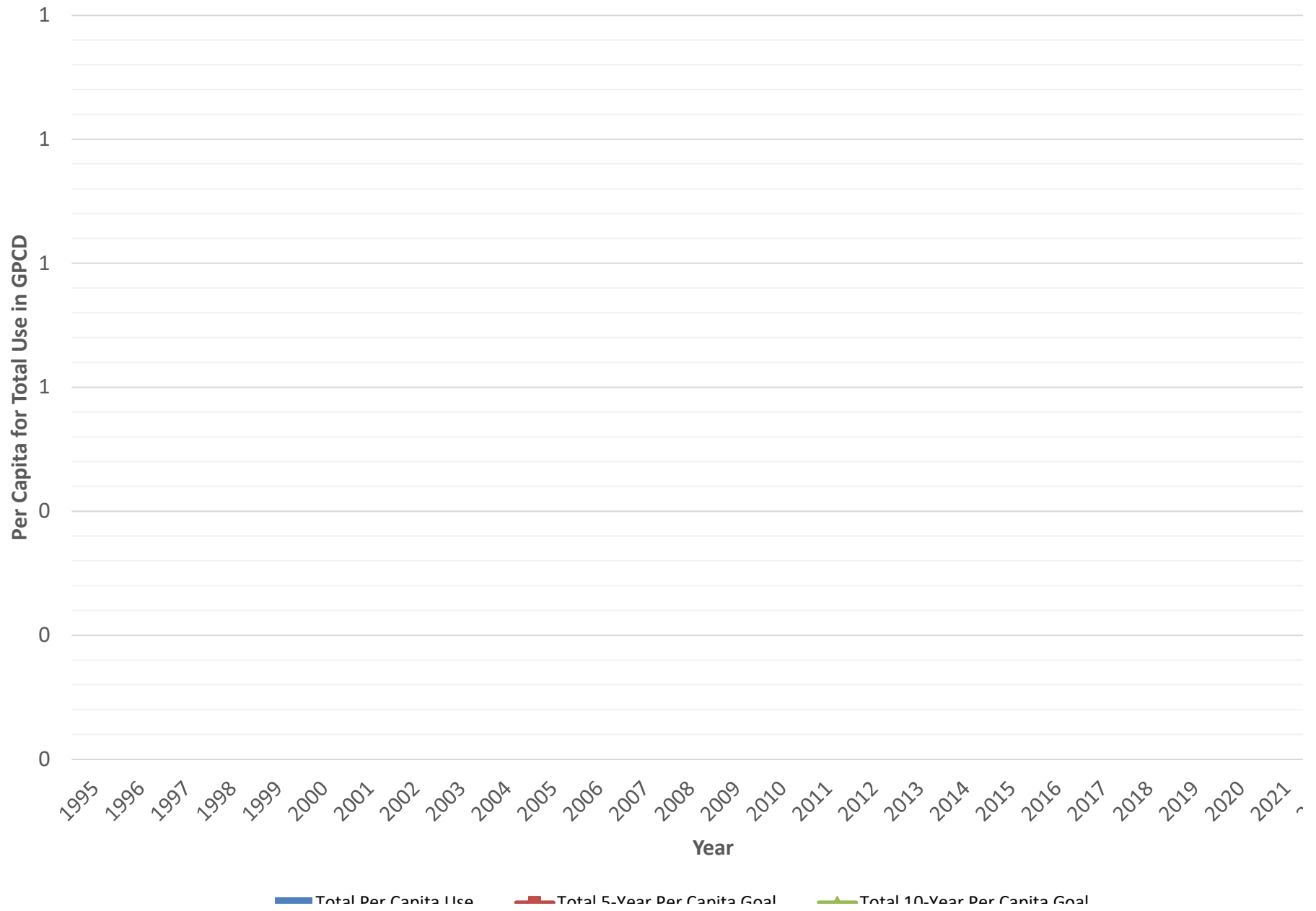


# Historical Water Sales by Classification



- Residential Single Family
- Residential Multi-Family
- Commercial
- Public/ Institutional
- Industrial
- Metered Irrigation
- Wholesale
- Direct Reuse
- Agriculture

# Historical Total Per Capita Use





# Historical Municipal Per Capita Use



## Historical ICIM Per Capita Use

1.2  
1.0  
0.8  
0.6  
0.4  
0.2

Per Capita ICIM Use in GPCD



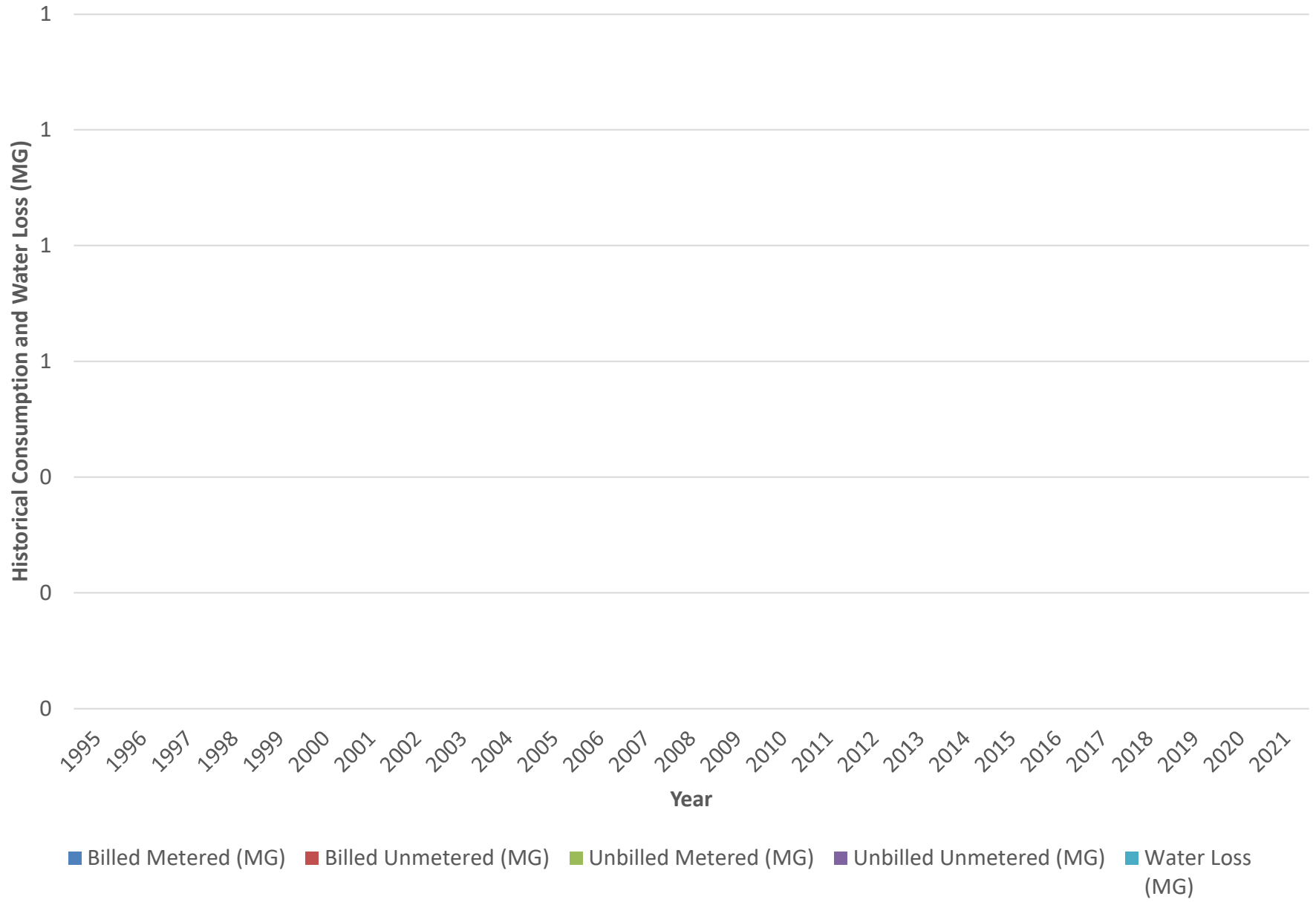
# Historical Water Loss (Percentage)



Water Loss      Water Loss (percentage) 5-Year Goal      Water Loss (percentage) 10-Year Goal



# Historical Authorized Consumption and Water Loss



## **Appendix E**

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# **TCEQ Water Conservation Implementation Report**

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# Texas Commission on Environmental Quality

Water Availability Division  
MC-160, P.O. Box 13087 Austin, Texas 78711-3087  
Telephone (512) 239-4600, FAX (512) 239-2214

## WATER CONSERVATION IMPLEMENTATION REPORT FORM AND SUMMARY OF UPDATES/REVISIONS TO WATER CONSERVATION PLAN

(Texas Water Code §11.1271(b) and Title 30 Texas Administrative Code §288.30(1) to (4))

Please note, this form replaces the following forms: TCEQ-20645 (Non-Public Water Suppliers) and TCEQ-20646 (Public Water Suppliers)

### This Form is applicable to the following entities:

1. Water Right Holders of 1,000 acre-feet or more for municipal, industrial, and other non-irrigation uses.
2. Water Right Holders of 10,000 acre-feet or more for irrigation uses.

The above noted entities are required by rule to submit updates to their water conservation plan(s) and water conservation implementation report(s) every five years beginning May 1, 2009. See 30 Texas Administrative Code (TAC) §288.30(1) to (4). Entities must also submit any revisions to their water conservation plan within 90 days of adoption when the plans are revised in between the five-year submittal deadlines. This form may be used for the five-year submittal or when revisions are made to the water conservation plans in the interim periods between five-year submittals. Please complete the form as directed below.

1. Water Right Holder Name: \_\_\_\_\_
2. Water Right Permit or Certificate Nos. \_\_\_\_\_

3. Please Indicate by placing an 'X' next to all that Apply to your Entity:

Water Right Holder of 1,000 acre-feet or more for non-irrigation uses

\_\_\_\_\_ Municipal Water Use by Public Water Supplier

\_\_\_\_\_ Wholesale Public Water Supplier

\_\_\_\_\_ Industrial Use

\_\_\_\_\_ Mining Use

\_\_\_\_\_ Agriculture Non-Irrigation

Water Right Holder of 10,000 acre-feet or more for irrigation uses

\_\_\_\_\_ Individually-Operated Irrigation System

\_\_\_\_\_ Agricultural Water Suppliers Providing Water to More Than One User

### Water Conservation Implementation Reports/Annual Reports

4. Water Conservation Annual Reports for the previous five years were submitted to the Texas Water Development Board (TWDB) for each of the uses indicated above as required by 30 TAC §288.30(10)(C)? Yes \_\_\_\_\_ No \_\_\_\_\_

TCEQ no longer requires submittal of the information contained in the detailed implementation report previously required in Forms TCEQ-20645 (Non-Public Water Suppliers) and TCEQ-20646 (Public Water Suppliers). However, the Entity must be up-to-date on its Annual Report Submittals to the TWDB.

**Water Conservation Plans**

5. For the five-year submittal (or for revisions between the five-year submittals), attach your updated or revised Water Conservation Plan for each of the uses indicated in Section 3, above. Every updated or revised water conservation plan submitted must contain each of the minimum requirements found in the TCEQ rules and must be duly adopted by the entity submitting the water conservation plan. Please include evidence that each water conservation plan submitted has been adopted.
- Rules on minimum requirements for Water Conservation Plans can be found in 30 TAC Chapter 288.  
[http://texreg.sos.state.tx.us/public/readtac%24ext.ViewTAC?tac\\_view=4&ti=30&pt=1&ch=288](http://texreg.sos.state.tx.us/public/readtac%24ext.ViewTAC?tac_view=4&ti=30&pt=1&ch=288)
  - Forms which include the minimum requirements and other useful information are also available to assist you. Visit the TCEQ webpage for Water Conservation Plans and Reports. [https://www.tceq.texas.gov/permitting/water\\_rights/wr\\_technical-resources/conserves.html](https://www.tceq.texas.gov/permitting/water_rights/wr_technical-resources/conserves.html)

*Call 512-239-4600 or email to [wcp@tceq.texas.gov](mailto:wcp@tceq.texas.gov) for assistance with the requirements for your water conservation plan(s) and report(s).*

6. For each Water Conservation Plan submitted, list dates and descriptions of the conservation measures implemented, and the actual amount of water saved.
7. For each Water Conservation Plan submitted, state whether the five and ten-year targets for water savings and water loss were met in your *previous* water conservation plan.  
Yes \_\_\_\_\_ No \_\_\_\_\_  
If the targets were not met, please provide an explanation as to why any of the targets were not met, including any progress on that particular target.

8. For each five-year submittal, does each water conservation plan submitted contain *updated* five and ten-year targets for water savings and water loss?  
Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, please identify where in the water conservation plan the updated targets are located (page, section).

9. In the box below (or in an attachment titled “Summary of Updates or Revisions to Water Conservation Plans), please identify any other revisions/updates made to each water conservation plan that is being updated or revised. Please specify the water conservation plan being updated and the location within the plan of the newly adopted updates or revisions.

10. *Form Completed by (Point of Contact):* \_\_\_\_\_  
*(If different than name listed above, owner and contact may be different individual(s)/entities)*

Contact Person Title/Position: \_\_\_\_\_

Contact Address: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_ Contact Email Address: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## **Appendix F**

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# **Letters to Regional Water Planning Group and NTMWD**

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[Enter Date]

Region C Water Planning Group  
c/o Trinity River Authority  
P.O. Box 60  
Arlington, TX 76004

Dear Chair:

Enclosed please find a copy of the Water Conservation and Water Resource and Emergency Management Plan for [Entity Name]. I am submitting a copy of this plan to the Region C Water Planning Group in accordance with the Texas Water Development Board and Texas Commission on Environmental Quality rules. The plans were adopted on [Enter date of adoption].

Sincerely,

[Entity Contact Name]

[Entity Name]

---

[Enter Date]

Region D Water Planning Group  
c/o Riverbend Water Resources District  
228 Texas Avenue Suite A  
New Boston, TX 75570

Dear Chair:

Enclosed please find a copy of the Water Conservation and Water Resource and Emergency Management Plan for [Entity Name]. I am submitting a copy of this plan to the Region C Water Planning Group in accordance with the Texas Water Development Board and Texas Commission on Environmental Quality rules. The plans were adopted on [Enter date of adoption].

Sincerely,

[Entity Contact Name]

[Entity Name]

---



## **Appendix G**

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### **Adoption of Plans**

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**Municipal Ordinance  
Adopting Water Conservation Plan**

**Ordinance No. [Enter Ordinance Number]**

**AN ORDINANCE ADOPTING A WATER CONSERVATION PLAN FOR THE CITY OF [Entity Name] TO PROMOTE RESPONSIBLE USE OF WATER AND TO PROVIDE FOR PENALTIES AND/OR THE DISCONNECTION OF WATER SERVICE FOR NONCOMPLIANCE WITH THE PROVISIONS OF THE WATER CONSERVATION PLAN.**

**WHEREAS**, the City of [Entity Name], Texas (the “City”), recognizes that the amount of water available to its water customers is limited; and

**WHEREAS**, the City recognizes that due to natural limitations, drought conditions, system failures and other acts of God which may occur, the City cannot guarantee an uninterrupted water supply for all purposes at all times; and

**WHEREAS**, the Water Code and the regulations of the Texas Commission on Environmental Quality (the “Commission”) require that the City adopt a Water Conservation Plan; and

**WHEREAS**, the City has determined an urgent need in the best interest of the public to adopt a Water Conservation Plan; and

**WHEREAS**, pursuant to Chapter 54 of the Local Government Code, the City is authorized to adopt such Ordinances necessary to preserve and conserve its water resources; and

**WHEREAS**, the City Council of the City of [Entity Name] desires to adopt the North Texas Municipal Water District (the “NTMWD”) Model Water Conservation Plan as official City policy for the conservation of water.

**NOW THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF [Entity Name] THAT:**

**Section 1.** The City Council hereby approves and adopts the NTMWD Model Water Conservation Plan (the “Plan”), attached hereto as Addendum A, as if recited verbatim herein. The City commits to implement the requirements and procedures set forth in the adopted Plan.

**Section 2.** Any customer, defined pursuant to 30 Tex. Admin. Code Chapter 291, failing to comply with the provisions of the Plan shall be subject to a fine of up to two thousand dollars (\$2,000.00) and/or discontinuance of water service by the City. Proof of a culpable mental

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state is not required for a conviction of an offense under this section. Each day a customer fails to comply with the Plan is a separate violation. The City's authority to seek injunctive or other civil relief available under the law is not limited by this section.

**Section 3.** The City Council does hereby find and declare that sufficient written notice of the date, hour, place and subject of the meeting adopting this Ordinance was posted at a designated place convenient to the public for the time required by law preceding the meeting, that such place of posting was readily accessible at all times to the general public, and that all of the foregoing was done as required by law at all times during which this Ordinance and the subject matter thereof has been discussed, considered and formally acted upon. The City Council further ratifies, approves and confirms such written notice and the posting thereof.

**Section 4.** Should any paragraph, sentence, clause, phrase or word of this Ordinance be declared unconstitutional or invalid for any reason, the remainder of this Ordinance shall not be affected.

**Section 5.** The City Manager or his designee is hereby directed to file a copy of the Plan and this Ordinance with the Commission in accordance with Title 30, Chapter 288 of the Texas Administrative Code.

**Section 6.** The City Secretary is hereby authorized and directed to cause publication of the descriptive caption of this ordinance as an alternative method of publication provided by law.

**Section 7.** Ordinance No. [Enter Ordinance Number], adopted on [Date of Ordinance], is hereby repealed.

Passed by the City Council on this [Day] day of [Month], [Year].

-----  
Mayor

Attest:  
  
-----

City Secretary

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**Municipal Utility District Order**  
**Adopting Water Conservation Plan**

Order No. **[NUMBER]**

**AN ORDER ADOPTING A WATER CONSERVATION PLAN FOR THE **[Entity Name]** MUNICIPAL UTILITY DISTRICT TO PROMOTE THE RESPONSIBLE USE OF WATER AND TO PROVIDE FOR PENALTIES AND/OR THE DISCONNECTION OF WATER SERVICE FOR NONCOMPLIANCE WITH THE PROVISIONS OF THE WATER CONSERVATION PLAN.**

**WHEREAS**, the **[Entity Name]** Municipal Utility District (the “District”), recognizes that the amount of water available to its water customers is limited; and

**WHEREAS**, the District recognizes that due to natural limitations, drought conditions, system failures and other acts of God which may occur, the District cannot guarantee an uninterrupted water supply for all purposes at all times; and

**WHEREAS**, the Water Code and the regulations of the Texas Commission on Environmental Quality (the “Commission”) require that the District adopt a Water Conservation Plan; and

**WHEREAS**, the District has determined an urgent need in the best interest of the public to adopt a Water Conservation Plan; and

**WHEREAS**, pursuant to Chapter 49 of the Water Code, the District is authorized to adopt such policies necessary to accomplish the purposes for which it was created, including but not limited to the preservation and conservation of water resources; and

**WHEREAS**, the Board of Directors of the District desires to adopt the North Texas Municipal Water District (the “NTMWD”) Model Water Conservation Plan as official District policy for the conservation of water.

**NOW THEREFORE, BE IT ORDERED BY THE BOARD OF DIRECTORS OF THE **[Entity Name]** MUNICIPAL UTILITY DISTRICT THAT:**

**Section 1.** The Board of Directors hereby approves and adopts the NTMWD Model Water Conservation Plan (the “Plan”), attached hereto as Addendum A, as if recited verbatim herein. The District commits to implement the requirements and procedures set forth in the adopted Plan.

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**Section 2.** Any customer, defined pursuant to 30 Tex. Admin. Code Chapter 291, failing to comply with the provisions of the Plan shall be subject to a monetary fine as allowed by law, and/or discontinuance of water service by the District. Proof of a culpable mental state is not required for a conviction of an offense under this section. Each day a customer fails to comply with the Plan is a separate violation. The District's authority to seek injunctive or other civil relief available under the law is not limited by this section.

**Section 3.** The Board of Directors does hereby find and declare that sufficient written notice of the date, hour, place and subject of the meeting adopting this Order was posted at a designated place convenient to the public for the time required by law preceding the meeting, that such place of posting was readily accessible at all times to the general public, and that all of the foregoing was done as required by law at all times during which this Order and the subject matter thereof has been discussed, considered and formally acted upon. The Board of Directors further ratifies, approves and confirms such written notice and the posting thereof.

**Section 4.** The General Manager or his designee is hereby directed to file a copy of the Plan and this Ordinance with the Commission in accordance with Title 30, Chapter 288 of the Texas Administrative Code.

**Section 5.** Should any paragraph, sentence, clause, phrase or word of this Order be declared unconstitutional or invalid for any reason, the remainder of this Order shall not be affected.

**Section 6.** {If Applicable} Order No. [Number], adopted on [Date], is hereby repealed.

Approved and adopted by the Board of Directors on this [Day] day of [Day], [Day].

-----  
President, Board of Directors

Attest:

-----  
Secretary

**Special Utility District Order**  
**Adopting Water Conservation Plan**

Order No. [NUMBER]

**AN ORDER ADOPTING A WATER CONSERVATION PLAN FOR THE [Entity Name] SPECIAL UTILITY DISTRICT TO PROMOTE THE RESPONSIBLE USE OF WATER AND TO PROVIDE FOR PENALTIES AND/OR THE DISCONNECTION OF WATER SERVICE FOR NONCOMPLIANCE WITH THE PROVISIONS OF THE WATER CONSERVATION PLAN.**

**WHEREAS**, the [Entity Name] Special Utility District (the “District”), recognizes that the amount of water available to its water customers is limited; and

**WHEREAS**, the District recognizes that due to natural limitations, drought conditions, system failures and other acts of God which may occur, the District cannot guarantee an uninterrupted water supply for all purposes at all times; and

**WHEREAS**, the Water Code and the regulations of the Texas Commission on Environmental Quality (the “Commission”) require that the District adopt a Water Conservation Plan; and

**WHEREAS**, the District has determined an urgent need in the best interest of the public to adopt a Water Conservation Plan; and

**WHEREAS**, pursuant to Chapter 65 of the Water Code, the District is authorized to adopt such policies necessary to accomplish the purposes for which it was created, including but not limited to the preservation and conservation of water resources; and

**WHEREAS**, the Board of Directors of the District desires to adopt the North Texas Municipal Water District (the “NTMWD”) Model Water Conservation Plan as official District policy for the conservation of water.

**NOW THEREFORE, BE IT ORDERED BY THE BOARD OF DIRECTORS OF THE [Entity Name] SPECIAL UTILITY DISTRICT THAT:**

**Section 1.** The Board of Directors hereby approves and adopts the NTMWD Model Water Conservation Plan (the “Plan”), attached hereto as Addendum A, as if recited verbatim herein. The District commits to implement the requirements and procedures set forth in the adopted Plan.

---

**Section 2.** Any customer, defined pursuant to 30 Tex. Admin. Code Chapter 291, failing to comply with the provisions of the Plan shall be subject to a monetary fine as allowed by law, and/or discontinuance of water service by the District. Proof of a culpable mental state is not required for a conviction of an offense under this section. Each day a customer fails to comply with the Plan is a separate violation. The District's authority to seek injunctive or other civil relief available under the law is not limited by this section.

**Section 3.** The Board of Directors does hereby find and declare that sufficient written notice of the date, hour, place and subject of the meeting adopting this Order was posted at a designated place convenient to the public for the time required by law preceding the meeting, that such place of posting was readily accessible at all times to the general public, and that all of the foregoing was done as required by law at all times during which this Order and the subject matter thereof has been discussed, considered and formally acted upon. The Board of Directors further ratifies, approves and confirms such written notice and the posting thereof.

**Section 4.** The General Manager or his designee is hereby directed to file a copy of the Plan and this Ordinance with the Commission in accordance with Title 30, Chapter 288 of the Texas Administrative Code.

**Section 5.** Should any paragraph, sentence, clause, phrase or word of this Order be declared unconstitutional or invalid for any reason, the remainder of this Order shall not be affected.

**Section 6.** {If Applicable} Order No. [NUMBER], adopted on [Date], is hereby repealed.

Approved and adopted by the Board of Directors on this [Day] day of [Day], [Day].

-----  
President, Board of Directors

Attest:

-----  
Secretary

---

**Water Supply Corporation Resolution  
Adopting Water Conservation Plan**

**Resolution No. [NUMBER]**

**A RESOLUTION ADOPTING A WATER CONSERVATION PLAN FOR THE [Entity Name] WATER SUPPLY CORPORATION TO PROMOTE THE RESPONSIBLE USE OF WATER AND TO PROVIDE FOR PENALTIES AND/OR THE DISCONNECTION OF WATER SERVICE FOR NONCOMPLIANCE WITH THE PROVISIONS OF THE WATER CONSERVATION PLAN.**

**WHEREAS**, the [Entity Name] Water Supply Corporation (the “WSC”), recognizes that the amount of water available to its water customers is limited; and

**WHEREAS**, the WSC recognizes that due to natural limitations, drought conditions, system failures and other acts of God which may occur, the WSC cannot guarantee an uninterrupted water supply for all purposes at all times; and

**WHEREAS**, the Water Code and the regulations of the Texas Commission on Environmental Quality (the “Commission”) require that the WSC adopt a Water Conservation Plan; and

**WHEREAS**, the WSC has determined an urgent need in the best interest of the public to adopt a Water Conservation Plan; and

**WHEREAS**, pursuant to Chapter 67 of the Water Code, the WSC is authorized to adopt such policies necessary to preserve and conserve its water resources; and

**WHEREAS**, the Board of Directors of the WSC desires to adopt the North Texas Municipal Water District (the “NTMWD”) Model Water Conservation Plan as official WSC policy for the conservation of water.

**NOW THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE [Entity Name] WATER SUPPLY CORPORATION THAT:**

**Section 1.** The Board of Directors hereby approves and adopts the NTMWD Model Water Conservation Plan (the “Plan”), attached hereto as Addendum A, as if recited verbatim herein. The WSC commits to implement the requirements and procedures set forth in the adopted Plan.

**Section 2.** Any customer, defined pursuant to 30 Tex. Admin. Code Chapter 291, failing to comply with the provisions of the Plan shall be subject to a monetary fine as allowed by law, and/or discontinuance of water service by the WSC. Proof of a culpable mental state is not

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required for a conviction of an offense under this section. Each day a customer fails to comply with the Plan is a separate violation. The WSC's authority to seek injunctive or other civil relief available under the law is not limited by this section.

**Section 3.** The Board of Directors does hereby find and declare that sufficient written notice of the date, hour, place and subject of the meeting adopting this Resolution was posted at a designated place convenient to the public for the time required by law preceding the meeting, that such place of posting was readily accessible at all times to the general public, and that all of the foregoing was done as required by law at all times during which this Resolution and the subject matter thereof has been discussed, considered and formally acted upon. The Board of Directors further ratifies, approves and confirms such written notice and the posting thereof.

**Section 4.** The General Manager or his designee is hereby directed to file a copy of the Plan and this Ordinance with the Commission in accordance with Title 30, Chapter 288 of the Texas Administrative Code. Further, the Board of Directors hereby authorizes the General Manager or his designee to file an amendment to the WSC's tariff to incorporate the Plan therein.

**Section 5.** Should any paragraph, sentence, clause, phrase or word of this Resolution be declared unconstitutional or invalid for any reason, the remainder of this Resolution shall not be affected.

**Section 6.** {If Applicable} Resolution No. [NUMBER], adopted on [Date], is hereby repealed.

Approved and adopted by the Board of Directors on this [Day] day of [Day], [Day].

-----

President, Board of Directors

Attest:

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Secretary

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## **Appendix H**

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# **Illegal Water Connections and Theft of Water**

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**APPENDIX H**  
**ILLEGAL WATER CONNECTIONS AND THEFT OF WATER**  
**MUNICIPAL ORDINANCE**  
**PERTAINING TO ILLEGAL WATER CONNECTIONS AND THEFT OF WATER**

Ordinance No. \_\_\_\_\_

AN ORDINANCE PERTAINING TO ILLEGAL WATER CONNECTIONS AND/OR THE THEFT OF WATER RELATED TO THE WATER SUPPLY FOR THE CITY OF \_\_\_\_\_.

**WHEREAS**, the City of \_\_\_\_\_, Texas (the "City") recognizes that the amount of water available to its water customers is limited; and

**WHEREAS**, pursuant to Chapter 54 of the Local Government Code, the City is authorized to adopt such policies necessary to preserve and conserve available water supplies; and

**WHEREAS**, the City seeks to adopt an ordinance pertaining to illegal water connections and theft of water.

**NOW THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF \_\_\_\_\_ THAT:**

**Section 1.** The City Council hereby approves and adopts this Ordinance as described herein.

**Section 2.** A person commits an offense of theft of water by any of the following actions:

(a) A person may not knowingly tamper, connect to, or alter any component of the City's water system including valves, meters, meter boxes, lids, hydrants, lines, pump stations, ground storage tanks, and elevated storage tanks. This shall include direct or indirect efforts to initiate or restore water service without the approval of the City.

(b) If, without the written consent of the City Manager or the City Manager's designee, the person knowingly causes, suffers or allows the initiation or restoration of water service to the property after termination of service(s). For purposes of this section, it shall be assumed that the owner, occupant, or person in control of the property caused, suffered, or allowed the unlawful initiation or restoration of service(s).

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(c) A person may not knowingly make or cause a false report to be made to the City of a reading of a water meter installed for metered billing.

(d) A person commits a separate offense each day that the person performs an act prohibited by this section or fails to perform an act required by this section.

**Section 3.** An offense under this Ordinance is a Class C misdemeanor punishable by a fine of up to two thousand dollars (\$2,000.00) and/or discontinuance of water service by the City.

**Section 4.** The City Council does hereby find and declare that sufficient written notice of the date, hour, place and subject of the meeting considering this Ordinance was posted at a designated place convenient to the public for the time required by law preceding the meeting, that such place of posting was readily accessible at all times to the general public, and that all of the foregoing was done as required by law at all times during which this Ordinance, and the subject matter thereof, has been discussed, considered and formally acted upon. The City Council further ratifies, approves and confirms such written notice and the posting thereof.

**Section 5.** Should any paragraph, sentence, clause, phrase or word of this Ordinance be declared unconstitutional or invalid for any reason, the remainder of this Ordinance shall not be affected.

**Section 6.** The City Secretary is hereby authorized and directed to cause publication of the descriptive caption of this ordinance as an alternative method of publication provided by law.

**Section 7.** {If Applicable} Ordinance No. \_\_\_\_\_, adopted on \_\_\_\_\_, is hereby repealed.

Passed by the City Council on this \_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

\_\_\_\_\_

Mayor

Attest:

\_\_\_\_\_

City Secretary

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**Municipal Utility District Order  
Pertaining to Illegal Water Connections and Theft of Water**

**Order No. \_\_\_\_\_**

**AN ORDER PERTAINING TO ILLEGAL WATER CONNECTIONS AND/OR THE THEFT OF WATER RELATED TO THE WATER SUPPLY FOR THE \_\_\_\_\_ MUNICIPAL UTILITY DISTRICT.**

**WHEREAS**, the \_\_\_\_\_ Municipal Utility District (the "District"), recognizes that the amount of water available to its water customers is limited; and

**WHEREAS**, pursuant to Chapter 49 of the Water Code, the District is authorized to adopt such policies necessary to accomplish the purposes for which it was created, including but not limited to the preservation and conservation of available water supplies; and

**WHEREAS**, the District seeks to adopt an order pertaining to illegal water connections and theft of water.

**NOW THEREFORE, BE IT ORDERED BY THE BOARD OF DIRECTORS OF THE \_\_\_\_\_ MUNICIPAL UTILITY DISTRICT THAT:**

**Section 1.** The Board of Directors hereby approves and adopts this Order as described herein.

**Section 2.** A person commits an offense of theft of water by any of the following actions:

(a) A person may not knowingly tamper, connect to, or alter any component of the District's water system including valves, meters, meter boxes, lids, hydrants, lines, pump stations, ground storage tanks, and elevated storage tanks. This shall include direct or indirect efforts to initiate or restore water service without the approval of the District.

(b) If, without the written consent of the District, the person knowingly causes, suffers or allows the initiation or restoration of water service to the property after termination of service(s). For purposes of this section, it shall be assumed that the owner, occupant, or person in control of the property caused, suffered, or allowed the unlawful initiation or restoration of service(s).

(c) A person may not knowingly make or cause a false report to be made to the District of a reading of a water meter installed for metered billing.

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(d) A person commits a separate offense each day that the person performs an act prohibited by this section or fails to perform an act required by this section.

**Section 3.** An offense under this Order is punishable in accordance with the District's rules and policies regarding rates and may result in disconnection of service.

**Section 4.** The Board of Directors does hereby find and declare that sufficient written notice of the date, hour, place and subject of the meeting considering this Order was posted at a designated place convenient to the public for the time required by law preceding this meeting, that such place of posting was readily accessible at all times to the general public, and that all of the foregoing was done as required by law at all times during which this Order, and the subject matter thereof has been discussed, considered and formally acted upon. The Board of Directors further ratifies, approves and confirms such written notice and the posting thereof.

**Section 5.** Should any paragraph, sentence, clause, phrase or word of this Order be declared unconstitutional or invalid for any reason, the remainder of this Order shall not be affected.

**Section 6.** {If Applicable} Order No. \_\_\_\_\_, adopted on \_\_\_\_\_, is hereby repealed.

Approved and adopted by the Board of Directors on this \_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

\_\_\_\_\_

President, Board of Directors

Attest:

\_\_\_\_\_

Secretary

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**Special Utility District Order  
Pertaining to Illegal Water Connections and Theft of Water**

**Order No. \_\_\_\_\_**

**AN ORDER PERTAINING TO ILLEGAL WATER CONNECTIONS AND/OR THE THEFT OF WATER RELATED TO THE WATER SUPPLY FOR THE \_\_\_\_\_ SPECIAL UTILITY DISTRICT.**

**WHEREAS**, the \_\_\_\_\_ Special Utility District (the “District”), recognizes that the amount of water available to its water customers is limited; and

**WHEREAS**, pursuant to Chapter 65 of the Water Code, the District is authorized to adopt such policies necessary to preserve and conserve available water supplies; and

**WHEREAS**, the District seeks to adopt an order pertaining to illegal water connections and theft of water.

**NOW THEREFORE, BE IT ORDERED BY THE BOARD OF DIRECTORS OF THE \_\_\_\_\_ SPECIAL UTILITY DISTRICT THAT:**

**Section 1.** The Board of Directors hereby approves and adopts this Order as described herein.

**Section 2.** A person commits an offense of theft of water by any of the following actions:

(a) A person may not knowingly tamper, connect to, or alter any component of the District’s water system including valves, meters, meter boxes, lids, hydrants, lines, pump stations, ground storage tanks, and elevated storage tanks. This shall include direct or indirect efforts to initiate or restore water service without the approval of the District.

(b) If, without the written consent of the District, the person knowingly causes, suffers or allows the initiation or restoration of water service to the property after termination of service(s). For purposes of this section, it shall be assumed that the owner, occupant, or person in control of the property caused, suffered, or allowed the unlawful initiation or restoration of service(s).

(c) A person may not knowingly make or cause a false report to be made to the District of a reading of a water meter installed for metered billing.

(d) A person commits a separate offense each day that the person performs an act prohibited by this section or fails to perform an act required by this section.

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**Section 3.** An offense under this Order is punishable in accordance with the District's rules and policies regarding rates and may result in disconnection of service.

**Section 4.** The Board of Directors does hereby find and declare that sufficient written notice of the date, hour, place and subject of the meeting considering this Order was posted at a designated place convenient to the public for the time required by law preceding this meeting, that such place of posting was readily accessible at all times to the general public, and that all of the foregoing was done as required by law at all times during which this Order, and the subject matter thereof has been discussed, considered and formally acted upon. The Board of Directors further ratifies, approves and confirms such written notice and the posting thereof.

**Section 5.** Should any paragraph, sentence, clause, phrase or word of this Order be declared unconstitutional or invalid for any reason, the remainder of this Order shall not be affected.

**Section 6.** {If Applicable} Order No. \_\_\_\_\_, adopted on \_\_\_\_\_, is hereby repealed.

Approved and adopted by the Board of Directors on this \_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

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President, Board of Directors

Attest:

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Secretary

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**Water Supply Corporation Resolution  
Pertaining to Illegal Water Connections and Theft of Water**

**Resolution No. \_\_\_\_\_**

**A RESOLUTION PERTAINING TO ILLEGAL WATER CONNECTIONS AND/OR THE THEFT OF WATER RELATED TO THE WATER SUPPLY FOR THE \_\_\_\_\_ WATER SUPPLY CORPORATION.**

**WHEREAS**, the \_\_\_\_\_ Water Supply Corporation (the “WSC”), recognizes that the amount of water available to its water customers is limited; and

**WHEREAS**, pursuant to Chapter 67 of the Water Code, the WSC is authorized to adopt such policies necessary to preserve and conserve available water supplies; and

**WHEREAS**, the WSC seeks to adopt an order pertaining to illegal water connections and theft of water.

**NOW THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE \_\_\_\_\_ WATER SUPPLY CORPORATION THAT:**

**Section 1.** The Board of Directors hereby approves and adopts this Resolution as described herein.

**Section 2.** A person commits an offense of theft of water by any of the following actions:

(a) A person may not knowingly tamper, connect to, or alter any component of the WSC’s water system including valves, meters, meter boxes, lids, hydrants, lines, pump stations, ground storage tanks, and elevated storage tanks. This shall include direct or indirect efforts to initiate or restore water service without the approval of the WSC.

(b) If, without the written consent of the WSC, the person knowingly causes, suffers or allows the initiation or restoration of water service to the property after termination of service(s). For purposes of this section, it shall be assumed that the owner, occupant, or person in control of the property caused, suffered, or allowed the unlawful initiation or restoration of service(s).

(c) A person may not knowingly make or cause a false report to be made to the WSC of a reading of a water meter installed for metered billing.

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(d) A person commits a separate offense each day that the person performs an act prohibited by this section or fails to perform an act required by this section.

**Section 3.** An offense under this Resolution is punishable in accordance with the WSC's rules and policies regarding rates, including its approved tariff, and may result in disconnection of service.

**Section 4.** The Board of Directors does hereby find and declare that sufficient written notice of the date, hour, place and subject of the meeting considering this Resolution was posted at a designated place convenient to the public for the time required by law preceding this meeting, that such place of posting was readily accessible at all times to the general public, and that all of the foregoing was done as required by law at all times during which this Resolution, and the subject matter thereof has been discussed, considered and formally acted upon. The Board of Directors further ratifies, approves and confirms such written notice and the posting thereof.

**Section 5.** Should any paragraph, sentence, clause, phrase or word of this Resolution be declared unconstitutional or invalid for any reason, the remainder of this Resolution shall not be affected.

**Section 6.** {If Applicable} Resolution No. \_\_\_\_\_, adopted on \_\_\_\_\_, is hereby repealed.

Approved and adopted by the Board of Directors on this \_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

\_\_\_\_\_  
President, Board of Directors

Attest:

\_\_\_\_\_  
Secretary

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# **Appendix I**

## **Landscape Ordinance**

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*This is an example of a basic landscape ordinance which can be adopted or modified for adoption by municipalities or other jurisdictions. Landscape ordinances with a wide variety of formats and levels of complexity have been adopted by the governments of NTMWD Member Cities and Customers to date.*

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## **1. PURPOSE**

Landscaping is accepted as adding value to property and is in the interest of the general welfare of the City. The provision of landscaped areas also serves to increase the amount of a property that is devoted to pervious surface area which, in turn, helps to reduce the amount of impervious surface area, storm water runoff, and consequent nonpoint pollution in local waterways. Therefore, landscaping is hereafter required of new development, including single and two family uses. Single and two family use requirements are less in scope than those for other uses such as multi family, commercial, institutional, and industrial development. Landscape requirements for these uses are set forth herein.

## **2. SCOPE AND ENFORCEMENT**

The standards and criteria contained within this Section are deemed to be minimum standards and shall apply to all new or altered construction occurring within the City exceeding thirty percent (30%) of the original floor and/or site area. Additionally, any use requiring a Conditional Use Provision (CUP) zoning designation must comply with these landscape standards unless special landscaping standards are otherwise provided for in the ordinance establishing the CUP district. The provisions of this Section shall be administered and enforced by the City Manager or his/her designee. If at any time after the issuance of a certificate of occupancy, the approved landscaping is found to be not in conformance with the standards and criteria of this Section, the City Manager (or his/her designee) shall issue notice to the owner, citing the violation and describing what action is required to comply with this Section. The owner, tenant or agent shall have thirty (30) calendar days from date of said notice to establish/restore the landscaping, as required. If the landscaping is not established/restored within the allotted time, then such person shall be in violation of this Ordinance.

## **3. PERMITS**

No permits shall be issued for building, paving, grading or construction until a detailed landscape plan is submitted and approved by the City Manager or his/her designee, along with the site plan and engineering/construction plans. A landscape plan shall be required as part of the site plan submission, as required in Section \_\_. The landscape plan may be shown on the site plan (provided the site plan remains clear and legible) or may be drawn on a separate sheet. Prior to the issuance of a certificate of occupancy for any building or structure, all screening and landscaping shall be in place in accordance with the landscape plan. In any case in which a certificate of occupancy is sought at a season of the year in which the City Manager, or his/her designee, determines that it would be impractical to plant trees, shrubs or groundcover, or to successfully establish turf areas, a temporary certificate of occupancy may be issued provided a letter of agreement from the property owner is submitted that states when the installation shall occur. All landscaping required by the landscaping plan shall be installed within six (6) months of the date of the issuance of the certificate of occupancy.

#### **4. LANDSCAPE PLAN**

Prior to the issuance of a building, paving, grading or construction permit for any use other than single family detached or two family dwellings, a landscape plan shall be submitted to the City Manager, or his/her designee. The City Manager, or his/her designee, shall review such plans and shall approve same if the plans are in accordance with the criteria of these regulations. If the plans are not in conformance, they shall be disapproved and shall be accompanied by a written statement setting forth the changes necessary for compliance. The landscape plan shall be prepared and by a person knowledgeable in plant material usage and landscape design (e.g., landscape architect, landscape contractor, landscape designer, etc.). For all uses other than single and two family uses, the landscape plan shall be sealed by a registered landscape architect and shall contain the following minimum information:

- A. Minimum scale of one inch (1") equals fifty feet (50'); show scale in both written and graphic form.
- B. Trunk location and caliper size, dripline location, and species of all trees to be preserved. Tree stamps or standard symbols shall not be used unless they indicate true size and location of trees and driplines.
- C. Location of all plant and landscaping material to be used, including plants, paving, benches, screens, fountains, statues, earthen berms, ponds (to include depth of water), topography of site, or other landscape features.
- D. Species and common names of all plant materials to be used.
- E. Size of all plant material to be used (container size, planted height, etc.)
- F. Spacing of plant material where appropriate.
- G. Layout and description of irrigation, sprinkler, or water systems including location of water sources.
- H. Name and address of the person(s) responsible for the preparation of the landscape plan.
- I. North arrow/symbol, and a small map indicating location of the property.
- J. Date of the landscape plan.

#### **5. GENERAL STANDARDS**

The following criteria and standards shall apply to landscape materials and installation:

- A. All required landscaped open areas shall be completely covered with living plant material or landscape mulch materials such as shredded hardwood mulch or decomposed granite.
- B. Plant materials shall conform to the standards of the approved plant list for the City and the current edition of the "American Standard for Nursery Stock" (as amended), published by the American Association of Nurserymen. Approved plant lists should  
Grass seed, sod and other material shall be clean and free of weeds and noxious pests and insects.
- C. Large trees shall have an average spread of crown of greater than fifteen feet (15') at maturity. Trees having a lesser average mature crown of fifteen feet (15') may be substituted by grouping the same so as to create the equivalent of fifteen feet (15') of crown spread. Large trees shall be a minimum of three inches (3") in caliper measured six inches (6") above the ground and ten feet (10') in height at time of planting. Small trees shall be a minimum of two inches (2") in caliper measured six inches (6") above the ground and eight feet (8') in height at time of planting.
- D. Shrubs not of a dwarf variety shall be a minimum of two feet (2') in height when measured immediately after planting. Hedges, where installed for screening purposes, shall be planted and maintained so as to form a continuous, unbroken, solid visual screen which will be six feet (6') high within three (3) years after time of planting (except for parking lot/headlight screens, which shall form a continuous, solid visual screen three feet high within two years after planting).
- E. Vines not intended as ground cover shall be a minimum of two feet (2') in height immediately after planting and may be used in conjunction with fences, screens, or walls to meet landscape screening requirements as set forth.
- F. Grass areas shall be sodded, plugged, sprigged, hydro mulched and/or seeded, except that solid sod shall be used in swales, earthen berms or other areas subject to erosion.
- G. Ground covers used in lieu of grass in whole and in part shall be planted in such a manner as to present a finished appearance and complete coverage within one (1) year of planting.
- H. All automatic, underground irrigation system shall have operational freeze and rain sensors to prevent watering at inappropriate times. Landscaped areas having less than four (4) feet in width shall be irrigated by underground tubing or other capillary system but not by aboveground spray. Irrigation equipment (except for controllers and weather stations) shall not be visible from public streets or walkways.

- I. Earthen berms shall have side slopes not to exceed 33.3 percent (three feet (3') of horizontal distance for each one foot (1') of vertical height). All berms shall contain necessary drainage provisions as may be required by the City's Engineer.

## **6. MINIMUM LANDSCAPING REQUIREMENTS FOR ALL USES OTHER THAN SINGLE- AND TWO-FAMILY RESIDENTIAL DEVELOPMENTS**

- A. For all uses other than single and two-family uses, at least twenty percent (20%) of the street yard shall be permanently landscaped area. The street yard shall be defined as the area between the building front and the front property line. For gasoline service stations, the requirement is a minimum of fifteen percent (15%) landscaped area for the entire site, including a six hundred (600) square foot landscaped area at the street intersection corner (if any), which can be counted toward the fifteen percent (15%) requirement.
- B. A minimum fifteen foot (15') landscape buffer adjacent to the right-of-way of any major thoroughfare is required. Corner lots fronting two (2) major thoroughfares shall provide the appropriate required landscape buffer on both street frontages. All other street frontages shall observe a minimum ten foot (10') landscape buffer. One (1) large shade tree shall be required per forty (40) linear feet (or portion thereof) of street frontage. Trees may be grouped or clustered to facilitate site design and to provide an aesthetically pleasing, natural looking planting arrangement. The landscaped buffer area may be included in the required street yard landscape area percentage.
- C. Landscape areas within parking lots should generally be at least one parking space in size, with no landscape area less than fifty (50) square feet in area. Landscape areas shall be no less than five feet (5') wide and shall equal a total of at least sixteen (16) square feet per parking space. There shall be a landscaped area with at least one (1) large tree within sixty feet (60') of every parking space. There shall be a minimum of one (1) large tree planted in the parking area for every ten (10) parking spaces for parking lots having more than twenty (20) spaces. Within parking lots, landscape areas should be located to define parking areas and to assist in clarifying appropriate circulation patterns. A landscape island shall be located at the terminus of all parking rows, and shall contain at least one tree. All landscape areas shall be protected by a monolithic concrete curb or wheel stops, and shall remain free of trash, litter, and car bumper overhangs. The area of parking lot landscaping islands shall be in addition to the required street yard landscape area percentage.
- D. All existing trees which are to be preserved shall be provided with undisturbed, permeable surface area under and extending outward to the existing dripline of the tree. All new trees shall be provided with a permeable surface under the dripline a minimum of five feet (5') by five feet (5').

- E. A minimum of fifty percent (50%) of the total trees required for the property shall be large shade trees as specified on the City's approved plant list. Large trees shall not be used under existing or proposed overhead utility lines.
- F. Necessary driveways from the public right-of-way shall be permitted through all required landscaping in accordance with City regulations.

## **7. MINIMUM LANDSCAPING REQUIREMENTS FOR SINGLE-FAMILY AND TWO-FAMILY DEVELOPMENTS**

- A. For all single family and two family developments, each residential lot shall be planted with at least one (1) large tree having a minimum caliper of three inches (3") in the front yard; and one (1) large tree having a minimum caliper of three inches (3") in the back yard; and one (1) small tree having a minimum caliper of two inches (2") in the front yard; and two (2) small trees having a minimum caliper of two inches (2") in the back yard. Trees shall be from the city's approved plant list.
- B. Only small trees from the city's approved plant list shall be allowed to be planted between the street curb and the right-of-way, unless otherwise specifically approved as part of a Planned Development (PD).

## **8. SIGHT DISTANCE AND VISIBILITY**

Rigid compliance with these landscaping requirements shall not be such as to cause visibility obstructions and/or blind corners at intersections. Whenever an intersection of two (2) or more public right-of-way occurs, a triangular visibility area, as described below, shall be created. Landscape planting within the triangular visibility area shall be designed to provide unobstructed cross visibility at a level between thirty inches (30") and seven feet (7') measured above top of curb. Trees may be permitted in this area provided they are trimmed in such that lateral limbs or foliage extend into the cross visibility area. The triangular areas are:

- A. The areas of property on both sides of the intersection of an alley access way and public right-of-way shall have a triangular visibility area with two (2) sides of each triangle being a minimum of ten feet (10') in length from the point of intersection and the third side being a line connecting the ends of the other two (2) sides.
- B. The areas of property located at a corner formed by the intersection of two (2) or more public right-of-ways (or a private driveway onto a public road) shall have a triangular visibility area with two (2) sides of each triangle being a minimum of twenty five feet (25') in length along the right-of-way lines (or along the driveway curb line and the road right-of-way line) from the point of the intersection and the third side being a line connecting the ends of the other two (2) sides. In the event other visibility obstructions are apparent in the proposed landscape plan, as determined by the City Manager or



his/her designee, the requirements set forth herein may be reduced to the extent to remove the conflict.

## **SAMPLE RECOMMENDED PLANT LIST**

*These native/adapted plants exhibit a combination of outstanding characteristics in low water use, low maintenance, disease and insect resistance, and appearance.*

### **Large Trees**

Bur Oak  
Cedar Elm  
Chinquapin Oak  
Lacebark Elm  
Live Oak  
Shumard Oak  
Texas Ash

### **Medium Trees**

Lacey Oak  
Little Gem Magnolia  
Shantung Maple  
Texas Pistache

### **Narrow-Leaf Trees**

Arizona Cypress  
Bald Cypress  
Deodar Cedar  
Eastern Red Cedar  
Spartan Juniper

### **Small Trees**

Crepe Myrtle  
Desert Willow  
Possumhaw Holly  
Redbud  
Savannah Holly

Texas Mountain Laurel  
Texas Persimmon  
Tree Yaupon Holly  
Vitex/Chaste Tree

### **Tall Shrubs**

Nellie R. Stevens Holly  
Oleander  
Wax Myrtle  
Yew

### **Medium/Small Shrubs**

Agave  
Boxleaf Euonymus  
Compact Eleagnus  
Compact Texas Sage  
Dwarf Burford Holly  
Dwarf Yaupon Holly  
Dwarf Oleander  
Indian Hawthorne  
Knock-Out Red/Pink Rose  
Lorapetalum  
Red Yucca  
Sandankwa Viburnum  
Softleaf Yucca  
Spineless Prickly Pear  
Upright Rosemary

### **Perennials**

Autumn Pink/Maroon Sage  
Black-Eyed Susan  
Blue Plumbago  
Gayfeather  
Indian Blanket  
Purple Coneflower  
Russian Sage  
Skeletonleaf Goldeneye  
Texas Lantana

### **Ornamental Grasses**

Big Muhly  
Dwarf Fountain Grass  
Mexican Feathergrass

### **Groundcover/Vines**

Carolina Jessamine  
Crossvine  
Liriope/Giant Liriope  
Trailing Rosemary

### **Turf**

Bermuda Grass  
Buffalo Grass  
Zoysia

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